



TIPS ON STAYING SAFE & SECURE ONLINE



TECHNOLOGIES



Long Passwords or Passphrases are Strong Passwords

Passwords with a mix of letters, numbers, and symbols, 14+ characters long are ideal. Passphrases are also strong. (An example of a passphrase would be... *RCservicesrock56!*) Use different passwords/passphrases for different accounts.



Enable Multi-factor Authentication

Multi-factor Authentication (MFA) adds an extra layer of security that requires more than a password to access an account. MFA also known as a two-step verification.



Be Wary of Computer Pop-ups and Phishing Email Scams

Beware of pop-up scams with urgent warnings and/or a scary sound. If this were to happen, shut off your computer and do not call the number on your screen. Phishing scams are emails to get you do an activity for a bad actor. They can be threatening or too good to be true. Avoid clicking on links or downloading attachments that seem urgent, scary language. Don't take the bait.



Update Software Regularly

Ensure that all your devices and software are up-to-date with the latest firmware and security patches.



Limit Personal Information Sharing

Be cautious about sharing personal information over the phone, email, social media, and other online platforms.



Recognize Fraudulent Offers

Be skeptical of too-good-to-be-true offers and unsolicited requests for money or personal information by phone, social media & online.



Be Wary of Unsolicited People & Businesses

If a person or company is contacting you online or by phone *out of the blue*, be cautious of their intentions. Bad actors will suggest they can help you then demand a high payment from you, or ask you to do things like, purchase gift cards or other tasks with threats.



Not Everything Online Is True

Double-check facts from a few different sources and don't believe everything on the internet. Not all the information online is accurate.



Be Kind, Supportive, and Respectful Online

Treat others the way you would want to be treated. If you don't like something you read or see online, just scroll by.