

THE COMMUNICATOR



TECHNOLOGIES

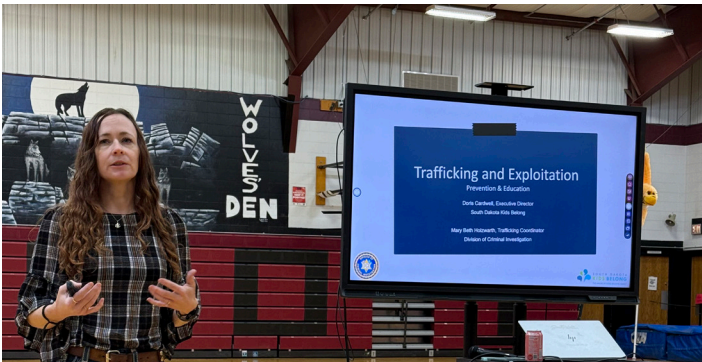
A newsletter from your friends at RC Technologies

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RC Technologies Attends Wilmot School's Internet Safety Parents and Community Night



Above: Mary Beth Holzwarth with SDDCI

Photo: Amy Ochs, RC Technologies

On the evening of Wednesday, March 17th, RC Technologies attended an *Internet Safety Parents and Community Night* hosted by the Wilmot School District 54-7.

Mary Beth Holzwarth, *South Dakota Division of Criminal Investigation Human Trafficking Liaison and Analyst*, gave a presentation on practical strategies for talking to kids about staying safe online. Her expertise comes from a personal experience that has turned into a ten-year career.

Holzwarth began her presentation with an image of a weighing scale. She explained that having "balance" with technology was the key and spoke about the importance of its role in kids' future careers.

She stressed the need for parents and adults to be present, engaged, and truly listening to children when they share something they are excited about. She advocates taking an active role and participating in activities that are important to children, even if you have no clue about the particular activity or the subject matter. Taking time to connect with them, such as playing a video game. Holzwarth's presentation went on to offer the audience tips for recognizing online predators and resources for reporting exploitation.

Some Parent/Community Resources Shared At The Event

NCMEC - <https://takeitdown.ncmec.org>

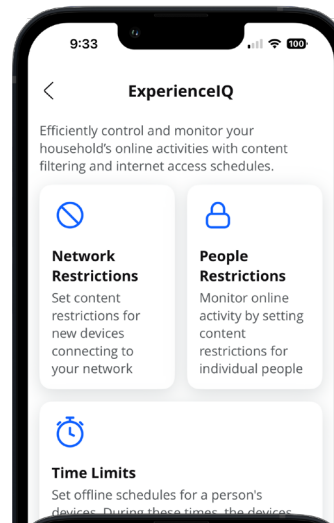
NetSmartz - <https://www.missingkids.org/netsmartz/resources>

<https://www.svicac.org/parents>

<https://www.icactaskforce.org/internetsafety>

Holzwarth encouraged parents and guardians to have "what-if" conversations with their kids to help prepare children for any potential situation they could encounter. Listening to children without judgment and helping them recognize any potential online safety risks.

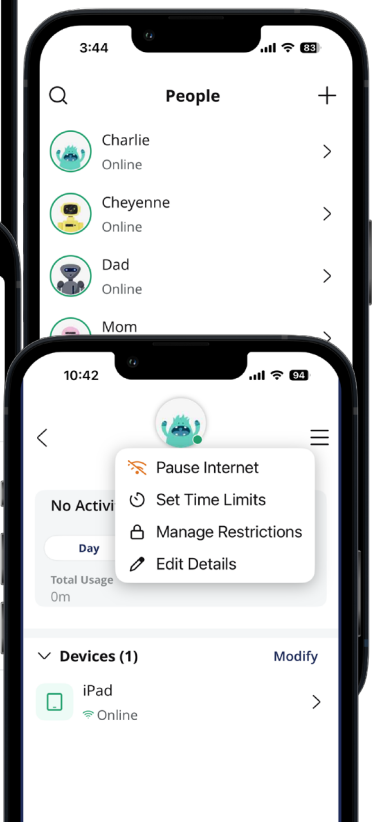
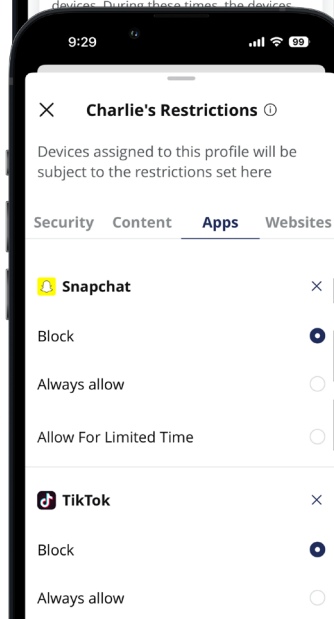
At the end of the presentation, Holzwarth invited Amy Ochs, RC Marketing Manager, to speak. Ochs reminded attendees about the free Wi-Fi app, **CommandIQ**, included with their RC Technologies Fiber Internet service. Ochs explained the **CommandIQ** app is a great tool for parents or any household with RC, to have the ability to filter content and allow age-appropriate content for children with its **ExperiencelQ** feature. Ochs continued that with **CommandIQ**, you can easily pause or stop the Internet / Wi-Fi to a single device with a slide of a toggle button, and it also allows you to view connected devices on the household's network, reset passwords, do speed tests, and more.

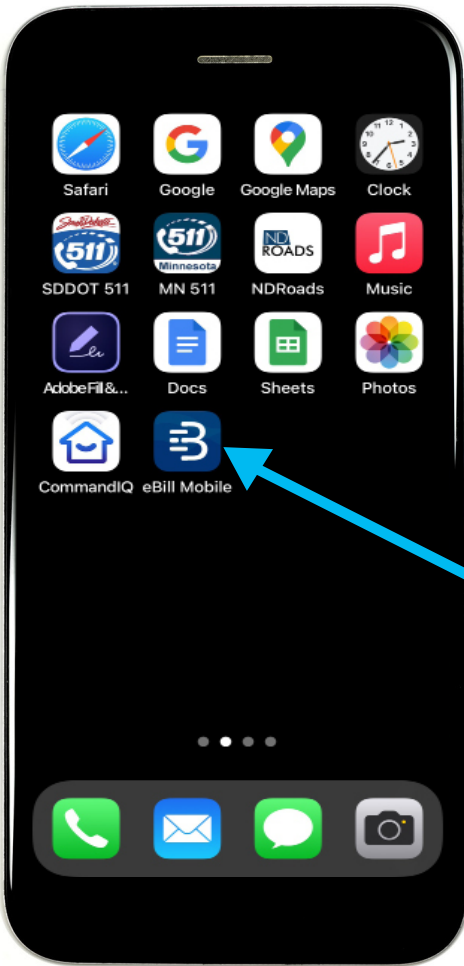


ExperiencelQ®

Content & Parent Controls within the CommandIQ App

ExperiencelQ allows you to set content filters for the whole network, customize restrictions, and set time limits for individual family members.





eBill Mobile App



Get **eBill Mobile** app! It allows you access your account to do things like:

- ✓ Make a payment
- ✓ Schedule a future payment
- ✓ Look up a past invoice
- ✓ Set up *Auto Pay & Paperless* for a one-time \$10 credit with an additional \$2/month in savings

Avoid needing to call, do what you need to with your account—anytime, anywhere from your mobile device!

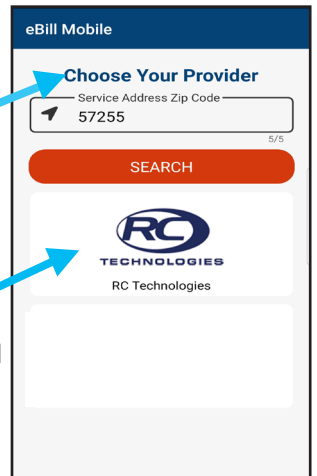
How To Get Started With eBill Mobile App

1. **Download eBill Mobile App** and install it on your mobile device. Search App Store or Google Play store for the eBill Mobile App.

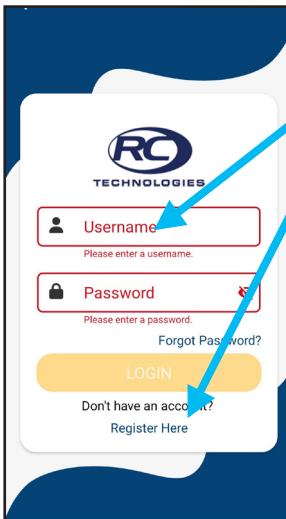


"Choose Your Provider"

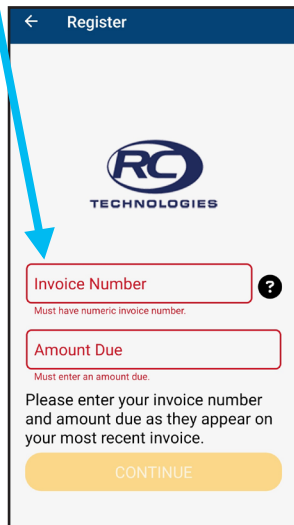
Enter the zip code of your RC service location and tap on the "Search." The RC Technologies logo will appear. Next, tap on the RC logo.



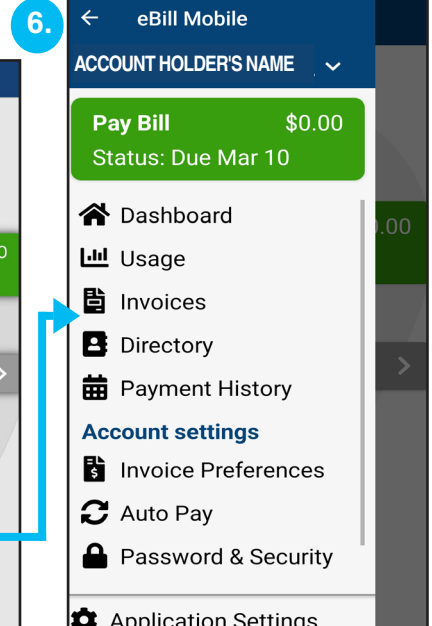
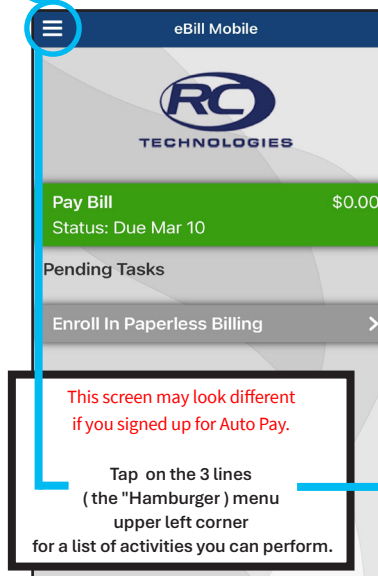
4. **You will be prompted for RC eBill username and password.** Enter those in the respective areas. Then select "Login". After logging in it will take you to main screen, DASHBOARD.



- 4a. **Don't have an eBill account?** Enter RC Invoice Number and Amount Due as it appears on your most recent invoice.



5. **Main DASHBOARD**



If you have any questions regarding the eBill Mobile app, call RC Technologies during our office hours, Monday through Friday, 8:00 a.m. - 4:30 p.m. at 605-637-5211.

Or make a request through our website, www.tnics.com/contact-us and we'll return your call on the next business day.



DASHBOARD is the Main Screen showing your most recent balance due.

USAGE will show you your current long distance usage.

INVOICES allows you to review your past RC invoices.

DIRECTORY gives you access to phone numbers listed in RC's Telephone Directory.

PAYMENT HISTORY allows you to review your past payments.