Quick Start Guide

Setting Up the Command IQ App

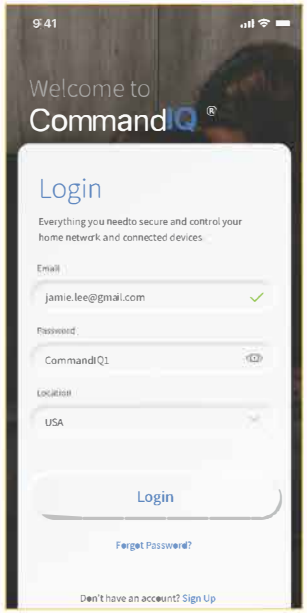
TECHNOLOGIES

1. Download the app., You can search either the Apple App Store or Google Play Store for: 'CommandIQ™', then install it on your mobile device.

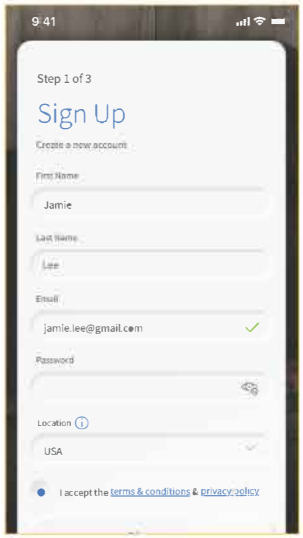
Download on the App Store

GET IT ON Google Play

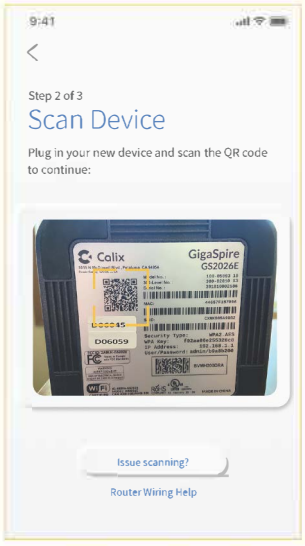
2. Select "SIGN UP" towards the bottom of the screen.



3. Enter your information. The password you enter here will be used to access the app.



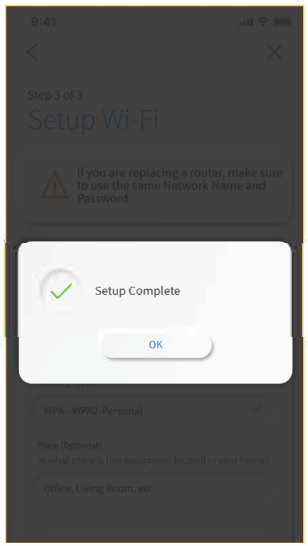
4. If your if your BLAST is plugged in and connected select "Yes" to continue.



5. Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera).
Point your camera at the QR Code found on the bottom of your GigaSpire BLAST router. Select OK. After you select "Submit", you may be asked to enter your account number.

6. Note: If the QR code does not scan, you may need to enter in the Serial Number and the Mac or ONU address to set up.

"Tap or **Click** Here to **skip**" and you are **finished**!



Getting started with the App.

The App allows you to manage your home Wi-Fi network. Download the app and start managing your home network today!

Next:

Refer to the CommandIQ Customer Product Guide for details on how to use specific features.

Need help? Call RC Technologies at 605-637-5211 or Contact Us at... https://www.tnics.com

CommandIQ Features

(BLAST ROUTER REQUIRED)

What is CommandIQ?

An Android or Apple Smartphone app that puts you in control of your home Wi-Fi network.

What can I do with the app?

- Change or reset your Wi-Fi network name or password directly from the app.
- See the devices currently using your Wi-Fi.
- Categorize your devices (e.g. personal devices, work devices, mobile devices, gaming devices).
- Pause the internet for any device, at any time.
- Create routines for scheduled downtime (i.e. bedtime or limited access to gaming devices during school time).
- Create a temporary or shareable guest network without sharing your main network name and password. Great for house guests, visitors, babysitters, house sitters, or pet sitters. Text the guest network login information directly from the app.
- Run a speed test (GigaSpire only) to verify the speed you are getting is the speed you are paying for.
- Receive updates about any planned network maintenance, or upcoming community events.

RC's PREMIUM WI-FI app, CommandIQ is FREE to download from the Apple App Store or Google Play.

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ProtectIQ Features

(BLAST ROUTER & COMMANDIQ REQUIRED)

What is ProtectIQ?

A network-level security service that protects ALL devices connected to your Wi-Fi. If it's connected, it's protected!

What is ProtectIQ doing to keep my home network safe?

- Proactively monitors your home's incoming traffic and automatically blocks anything suspicious.
- Blocks attempted visits to known harmful websites, presenting users with a browser message indicating that the website is not available.
- Provide an active security monitoring service that uses a large and constantly growing database of threats (database is updated weekly).
- Uses Intrusion Prevention Settings (IPS) to monitor, notify, and prevent activity such as hackers trying to gain access to the local video content (Wi-Fi connected doorbell or baby monitor), virtual meetings, and other streams.
- Actively terminates data transfers before a malicious payload is delivered to any vulnerable network device.
- Notifies users whenever a security issue is triggered, with details about the device that was attacked, where the attack came from, and when the attack occurred.

ExperienceIQ Features

(BLAST ROUTER & COMMANDIQ REQUIRED)

What is ExperienceIQ?

A service that protects children or grandchildren from harmful or inappropriate content, limits screen time on devices or applications, and displays online usage through our enhanced parental control app.

How is this going to benefit my family?

- Block inappropriate categories like pornography or violence.
- Block applications that you deem inappropriate. (e.g. gaming applications like Call of Duty, or social applications like Snapchat.)
- Set time limits for specific applications, like TikTok, to cap screen time.
- Set Safe Search and YouTube Restriction to block harmful or inappropriate content with searching on Google, Bing or YouTube. YouTube Restriction also blocks all comments on videos which often include inappropriate language.
- View usage for all devices to better understand HOW the internet is being used in your home.
- Prioritize application groups or specific devices to ensure the best possible experiences for your most important needs. Set schedules so that work applications get priority during the day, and streaming applications get priority in the evening.

ProtectIQ and ExperienceIQ is included in 500 and above packages.

*Requires RC provided Giga Blast