



October is Cooperative Month, a time to celebrate the achievements of cooperatives, like RC Technologies. Read *Benefits Of Being A Part Of The Cooperative* article on the back of this page to discover the benefits and collective impact your patron contributions make in enhancing the quality of life for you and others living here in northeast SD.

## **Notices**

## Reminder: Tnics.com Email Shutdown Is Approaching Deadline is December 1, 2024

If you have not already, please set up and begin using your alternative email address, such as a Gmail, Outlook, or Yahoo email in place of your tnics.com email that will be retiring. If you have a cell phone, you could have an alternative email set up already. Talk with family or friends as to what email provider they use. Need help? Contact RC at 605-637-5211 to get in-person help at one of our tech classes! Thank you.

The Universal Connectivity Fee found on your phone bill has increased from 34.4 to 35.8 percent for the fourth quarter of 2024.

## **New Directory Listings**

### **Claire City**

Bartnick, Dustin (Shop).... 605-652-4661

## **New Effington**

Hendricks, Alex...... 605-637-5578 Lafromboise, Pamela..... 605-637-5238



Hosting Halloween parties, streaming TV / scary (and not-scary) movies, gaming, and scouring social media for sweet eats and spooky treats, RC Technologies fast Fiber Internet can do it ALL! It's so enjoyable to use. We're the Internet that even a friendly ghost would choose!

# Spooky-fast Treats



Home / Food Network Kitchen / Classes

## **Eyeball Cake Balls**

CLASS | Courtesy of Buddy Valastro, Owner of Carlo's Bakery

12m • Easy

https://www.foodnetwork.com/kitchen/classes/eyeball-cake-balls\_96c6e770-29a6-4724-8d40-55a474285d08



## Benefits Of Being Part Of The Cooperative

It's Cooperative Month! As we celebrate Cooperatives, let's discuss what *cooperative* is, why your participate as a patron member is important, and how you and others benefit.

The word "cooperative" means "working together toward a common goal." In earlier years, groups of people living in rural areas across the U.S. organized and formed Cooperatives as a way to get the things they needed for their communities, like electricity and communication via party lines (early telephone).

RC Technologies holds true to the same values today which benefit you. Let's cover each of these.

#### Member-driven / Member-focused

YOU are the very reason why we exist. RC Technologies evolved from Robert County Telephone Association, a cooperative founded in 1956 that your grandparents, parents, aunt/uncles, or may be a neighbor became a patron long ago. This allowed rural areas of northeast SD to have communication via the telephone, laying the foundation to RC's robust Fiber Broadband Internet network today! Our focus has remained the same: YOU. Our vision is "To be on forefront of technology for everyone to excel." Doing so, fulfills our mission to "Create tomorrow's opportunities through technology." This assists with economic growth and enhancing quality of life of people living here.

#### **Financial Advantages**

Some of the financial advantages of a cooperative are competitive prices, superior service, and having top-notch customer support. The Cooperative not driven by profit, but the needs of its patron members. Any surplus is reinvested into the Cooperative and/or distributed to patron in the form of capital credits.

#### **Educational Opportunities**

All patrons may attend educational classes and workshops at no cost to them which can benefit them personally and professionally. RC Technologies also offers scholarships opportunities to high school seniors looking further their education at a technical school or university.

## **Community Involvement**

Patron members aren't just customers, they're our neighbors, friends, and family! We take pride in our local communities, by taking part in local events, donating time and/or money to our local schools, fire departments, and other organizations within our service area.

## South Dakota Telecommunications Leadership Academy



Noah Nissen pictured with Dr. Connie Schroeder accepting his SDTLA certificate

Congratulations Noah and SDTLA Class of 2024!

On Tuesday, August 20, Noah Nissen, RC Technologies IT Manager, graduated from the South Dakota Telecommunications Leadership Academy (SDTLA) in Deadwood, SD.

SDTLA is a comprehensive education in leadership with an emphasis on practical application which prepares leaders for success. Participants in the class are employees from several other telecom companies from across the State of South Dakota.

Throughout the 8-month course, class was held at various locations each month. The course was instructed by Connie Schroeder, with Dr. Connie Consulting.

