



Preparedness For Outages Of Any Kind

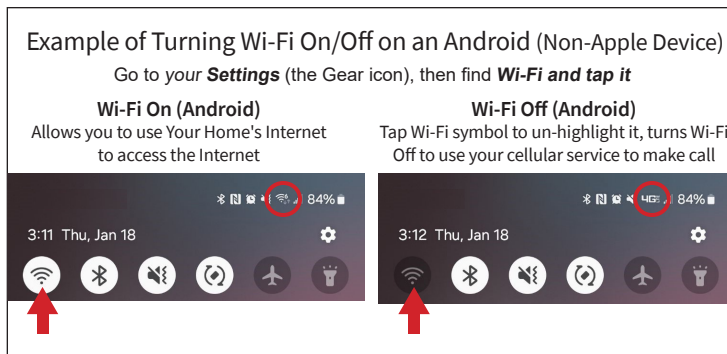
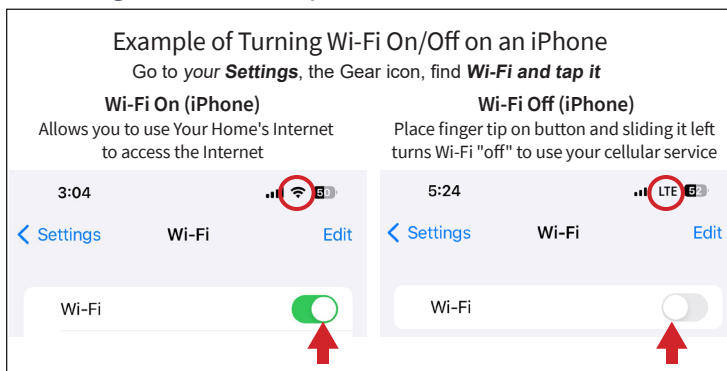
Outages can happen. In today's world, where we heavily rely on technology and electricity, experiencing an outage can be a major inconvenience. It's important to prepare for outages of all kinds whether planned or unexpected.

Navigating An Outage

Outages can involve your RC service, or your power where BOTH your RC services and power will be out. In either case, first call our office at (605)637-5211 with a cell phone, if you unable to get through at that time, contact us through our website. RC Technologies website is <https://www.tnics.com>. You can also check RC Technologies' Facebook page to see if there's a message regarding an outage. Find an example of our page in the lower right corner. It may take a little time for a message to be posted. In the meantime, you could reach out to a neighbor to see if they've loss service, as yours could be an isolated incident.

Using A Smart Phone During A Outage

Remember, your smart cell phone *could be still connected to your home's Wi-Fi*. In that case, you'll need to **Turn "Off" the Wi-Fi on your smart phone to be able to use the Internet with your cell phone (which does require having a data plan with your cellular provider)**. Below are *How-To* examples for Apple and Android. First, you'll need to find **Settings** (the Gear icon on your Home Screen), then look for **"Wi-Fi."**



RC Technologies overflow, after-hour, and weekend calls are contracted by call centers in Rapid City, South Dakota. During an outage, there could be a number of callers and not everyone will get through right away when they call.

Your RC Equipment

Once power is restored, give your RC equipment a couple minutes to boot up. **IF your RC services are NOT working... on your RC router, ONLY unplug the POWER CORD from the wall outlet, wait 10-15 seconds, then plug the power cord back into the outlet to reboot the router.** If a cable box is not connecting, unplug power cord, wait 10 seconds and replug the cable box's power cord. If you were in the middle of streaming, exit out of the streaming app you were using and go to your streaming stick's home page and reconnect the stick to your home's Wi-Fi.

Have A Plan and A Backstock of Supplies

Create an emergency kit with flashlights, batteries, candles, matches, and a portable radio. Consider a portable cell phone charger and needed cords for cell phones. Remember, vehicles can also be a source of power for your cell phones and used for warmth in certain situations.

Have bottled water, non-perishable food, a few days of necessary medication and some toiletries, some basic needs that could carry you a few hours, but a few days, if need be. Having a backstock of these items is a good practice in preparedness—a tip we can take from our parents and grandparents.

Have A Backup Power Source

Consider getting a generator or a backup power source, as a helpful, temporary solution in restoring of some services.

Stay Informed

Keep up-to-date with information from RC Technologies (and your local power company): **1.** Read newsletters from RC Technologies **2.** Sign up for eNewsletters on RC's website, <https://www.tnics.com> and click **Newsletters** **3.** Follow RC Technologies on Facebook

1. RC COMMUNICATOR
Monthly Newsletter for a friend of RC Technologies
Vol. 22 No. 2 February 2024

2. RC Technologies
January News from Your Cooperative
January News & Info, National Bird Day Word
1/6/2024
Inbox

3. Create tomorrow's opportunities
technology

RC TECHNOLOGIES
Page - Internet company

Not only wonderful way to stay informed, they're a great source of education. In any outage, know your local service providers are doing everything they can to restore your services as quickly as possible.

National Do-Not-Call Registry

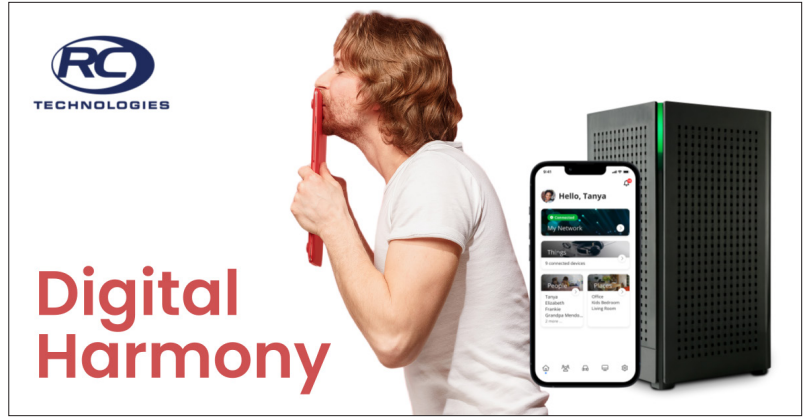
The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) have established a national Do-Not-Call Registry that applies to all telemarketers (with the exception of certain non-profit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

You may register your phone number for free, and it will stay on the National Do-Not-Call Registry. You may remove your name from the list at any time. The National Do-Not-Call Registry will not prevent unwanted calls.

It does NOT cover the following:

- calls from organizations with which you have established a business relationship
- calls for which you have given prior written consent
- calls which are not commercial or do not include unsolicited ads
- calls by or on behalf of tax-exempt non-profit organizations

Consumers may register their residential telephone number and wireless cellular numbers, on the National Do-Not-Call Registry by telephone at 1-888-382-1222. For the hearing impaired, TTY call 1-888-382-1222. You must call from the phone number you wish to register. You may also register online at www.donotcall.gov. Inclusion of your telephone number on the National Do-Not-Call Registry can take 31 days following your registration.



Scholarship Deadlines Approaching



RC Technologies would like to alert parents of high school seniors about a couple of scholarship deadlines. The FRS Scholarship deadline of February 16, 2024 is quickly approaching. RC Technologies Scholarship deadline is Friday, March 29, 2024. For details on FRS scholarship and how to apply, go online to www.frs.org. For a complete list of scholarship opportunities, visit RC's website, www.tnics.com

2024/2025 Directory Cover Photo Contest



Contest Rules:

- Tall / Portrait pictures only. This allows the entire cover to be a photo
- Photos/images must come from an active RC patron and our service areas of: New Effington, Claire City, Veblen, Peever, Wilmot, Corona, Summit, Kranzburg, Twin Brooks, or Rural Watertown
- Guidelines for judging, in order of importance, are: reproducible quality, general appearance, and subject matter
- Lowest resolution accepted is 300 dpi
- **RC's 2024-2025 Directory Theme: OPEN**
Animals, insects, landscapes, agriculture, plants, etc. Silhouettes of people.
- Limit of five (5) entries per person
- Email images to marketing@rctechteam.com with "Directory Cover" in the subject line of your email or mail to:

RC Technologies
c/o Directory Cover Photo Contest
PO Box 197
New Effington, SD 57255