



A Look Back On 2023

As 2023 begins to fade away, it's always nice look back in the year—the challenges faced and what we were been able to accomplish—through it all, your cooperative spirit radiated.

Due to late winter snow insulating the ground, 2023 was one the earliest years we have been able to have fiber contractors begin digging fiber. Though we were off to a good and early start, the year did come with some obstacles. Later additions to the build toward the end posed a challenge as it was very difficult to secure high-demand fiber contractors who already had extremely busy schedules, was one hurdle we faced. We also had some transition to our team during that same time which involved hiring of a receptionist/customer care consultant and changing of some roles and duties due to a retirement of a team member and unexpected medical leave of another.

Through the challenges and transition, we had successes. We completed our 2023 fiber build projects on-schedule including the later additions by working with a few different contractors and their schedules. We were able to welcome new customers from those areas.

In addition, we successfully launched RC Stream, RC Technologies' Live TV streaming app. RC Stream continues to provide our TV customers the opportunity to lower their cable bill by using streaming sticks in place of set top boxes avoiding set top box leasing fees. We also made some adjustments to the network.

As we head into 2024, we do so with ongoing projects to our network infrastructure further enhancing the customer experience as homes continue to be smarter as the number of devices increases per household for entertainment, like streaming and gaming and peace of mind while away from homes using smart appliances and cameras.

Finally, we would like to express our gratitude for your unwavering support of the Cooperative's vision to "Create tomorrow's opportunities through technology" giving anyone residing our area a chance to excel in whatever they do and renew our commitment to superior customer support and satisfaction.

Merry Christmas & All the Best in 2024



Thank you for your continued patronage in 2023.
We wish you a Very Merry Christmas &
Health, Happiness, and Prosperity in 2024!
RC offices will be closed on Monday, December 25, Christmas Day
and on Monday, January 1, New Years Day .

A Reminder About Capital Credits Pay Out

We wanted to remind you RC Technologies will be paying out capital credits mid-December.

Amounts equal to or less than \$24.99, checks will not be written, but instead applied as a one-time credit to your monthly RC bill. Customers will see this credit on their January bill on the first page.

The Distribution of Capital Credits is a top benefit to belonging to a cooperative. Watch our *Capital Credits Overview* video on our YouTube channel, RC Technologies (New Effington, SD) to learn more about capital credits.



Tnics.com Email Will Be Sunsetting December 2024

RC Technologies will be retiring @tnics.com emails by December 2024. This 12-month notice will allow for the needed time to transition from your @tnics.com email to another free email provider, such as Outlook, Yahoo, or Gmail.

We have more helpful information in the coming months to assist in the transition.

2023 TECH GIFT GUIDE



In search of a gift for a tech lover,
we've done leg work to assist you in finding the perfect gift.



1. Smart Tags & Smart Trackers
Apple Air Tags & Tile by Life360
Never lose something again
\$29 - \$99, [Apple.com](https://www.apple.com) & [Tile.com](https://www.tile.com)

2. Smart Wi-Fi Essential Oil Fragrance Diffuser and Humidifier
Create schedules with phone & app
\$59.95, [Amazon.com](https://www.amazon.com)

3. Fire TV Stick 4K Max
Take your TV entertainment
\$59.99, [Amazon.com](https://www.amazon.com) & Popular Retailers

4. Birdbuddy Smart Bird Feeder
A Smart Bird Feeder captures upclose photos of your backyard birds. \$239.99,
[Mybirdbuddy.com](https://www.mybirdbuddy.com) & [Amazon.com](https://www.amazon.com)

5. Tablets & Laptops for Anyone Tablets:
Amazon Fire HD 8, Samsung Galaxy Tab S6 Lite
Apple iPads (9 & 10 gen) Laptops: HP15Z-fc000,
HP 17Z-cp300, Dell XPS 13 **prices vary,**
compare things like memory, headphone jacks,
USB ports, etc. [Amazon.com](https://www.amazon.com), [Samsung.com](https://www.samsung.com),
[Bestbuy.com](https://www.bestbuy.com), [Apple.com](https://www.apple.com), [HP.com](https://www.hp.com), [Dell.com](https://www.dell.com)

6. Backbone One for iPhone Gaming Console
Turns an iPhone into a gaming console
\$99.99, [Amazon](https://www.amazon.com) and [Playbackbone.com](https://www.playbackbone.com)

7. Kids Gift: Snap Circuits (LIGHT is shown)
Educational STEM Projects for 8+
\$99.99, [Amazon.com](https://www.amazon.com)

8. Kids Gift: Amazon Fire 7 Kids & Fire HD 10 Kids Pro Tablets
\$109.99 & 189.99, [Amazon.com](https://www.amazon.com)

2023 Tech Gift Guide is for idea purposes. It's important to do your own research before purchasing any product and/or its services. Products, prices, and supply can vary from retailer to retailer. All names and product names used in this publication are trade names, service marks, trademarks, or registered trademarks of their respective owners.



Is Your Internet & Wi-Fi Ready for Christmas?

Christmas 2023	The Solution
<ul style="list-style-type: none"> - more people / guests - more devices + guest devices - you and/or that out-of-town guest working on a laptop over holiday - more TVs streaming in other rooms consuming more Wi-Fi - gaming consoles being used 	<p style="font-size: 1.2em; font-weight: bold; color: #c00000;">Up Your Speed.</p> <p style="color: #c00000;">Get Holiday-ready— for Streaming, Gaming, and Work-from-Home before Your Guests, Kids and Grandkids Arrive!</p>