

THE COMMUNICATOR



TECHNOLOGIES

A newsletter for
patrons of RC Technologies
Vol. 21 No. 11 November 2023
tnics.com | 605.637.5211

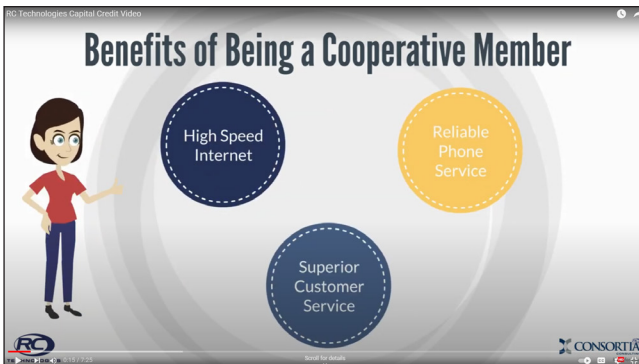
CAPITAL CREDITS TO BE PAID OUT IN DECEMBER

**We are proud to announce,
RC Technologies will be paying out \$400,000
in capital credits to its cooperative patrons.**

Checks will be mailed out in December, the perfect start to the holiday season!

Amounts equal to or less than \$24.99, checks will not be written, but instead applied as a one-time credit to your monthly RC bill. Customers will see this credit on their January bill on the first page.

The Distribution of Capital Credits is a top benefit to belonging to a cooperative. Watch the *Capital Credits Overview* video on our YouTube channel, RC Technologies (New Effington, SD) to learn the *how, what, when, and why* of capital credits.



The cooperative effort, between you and RC, assists in building strong communities by providing essential communications (Internet, Wi-Fi, Phone, and other services) to the communities of: New Effington, Claire City, Veblen, Wilmot, Peever, Summit, Corona, Kranzburg, portions of Big Stone Lake, areas of Codington County and the surrounding rural communities in-between.

In doing so, meets the needs of businesses, households, and communities, allowing anyone living, working, or doing business in our rural communities an opportunity to excel, in whatever they do, now and into the future.

Giving Thanks



Giving thanks means get-togethers with loved ones, neighbors, and friends for the holiday. Not only is it good for our health, it's good for the soul.

When you do, make sure you have enough Wi-Fi with the pie— to entertain your crew for streaming the football games, capturing silly moments on video, and allowing the kids (or adults) to sneak away from the group for video game fun. You can call us, or make your request online, to increase your Wi-Fi speed for the holidays/winter months.

And for those times, the people you care about can't be there in-person, remember to connect with them through a video call or text, a simple gesture can go a long way.

Happy Thanksgiving

RC Technologies offices will be closed on Thursday Nov. 23, Thanksgiving Day, and Friday, Nov. 24 for employees to recharge and spend time with their families.

EMPLOYEE HIGHLIGHTS

RACHEL BARTNICK

CUSTOMER SERVICE & BILLING MANAGER

Rachel Bartnick has been promoted as Customer Service and Billing Manager at RC Technologies.

Serving the Cooperative for 18 years, Rachel brings her strong customer service/billing roots along with technical skills to her new position.

Her husband, Michael, farms. When Rachel is not working, she enjoys spending time with family and friends, going to her kids' activities, concerts, and traveling.



MICHELLE KOEHLER

RECEPTIONIST/ CUSTOMER SERVICE REPRESENTATIVE



Michelle with husband, Ben, and sons, Tucker and Levi

Michelle is the newest RC team member as receptionist/customer care consultant.

Michelle brings her multitasking skills from being a paraprofessional for 8 years to RC Technologies.

Her husband, Ben, is the Operations Manager for Red River Energy, and has served 19 years in the Minnesota National Guard.

Michelle enjoys hunting, fishing, crafts, and spending time with family and friends in her off time.

Veteran's Day

Saturday, November 11



Veterans are the PRIDE of our communities. Their service and commitment to our country is a reminder that our freedom should never be taken for granted.

Shake a hand. Buy a lunch. Attend a Veteran's event. Anyday, especially Veteran's Day, remember to honor the men and women who served our nation both past and present and thank them for the noble sacrifices they have made.

RC recognizes these veterans who we are fortunate to have as a part of our team.

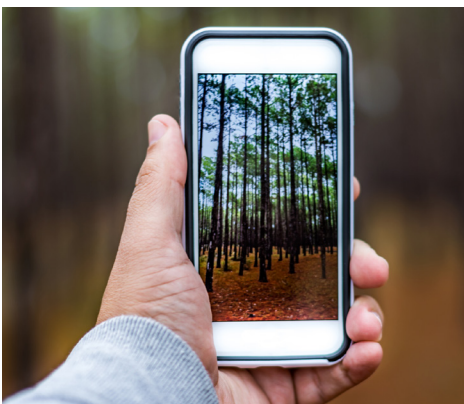
RAY DEGREEF
COMBINATION TECH/
SERVICE COORDINATOR
Served in U.S. Marine Corps



KEITH BOSTROM
DIRECTOR
Served in U.S. Army

To All Veterans...
THANK YOU.

DIRECTORY COVER PHOTO CONTEST



Submit your images to RC 2024 /2025 Directory Cover Photo Contest for a chance at a \$50 credit on your bill. Below are rules of the contest.

- ✓ You need to be an active FinRCT Cooperative patron and photos/images need to be from the RCT service area.
- ✓ Theme is open to animals, insects, landscape, agriculture, plants, silhouettes of people
- ✓ Photos/images must be TALL/Portrait.
- ✓ Email images to marketing@rctechteam.com or mail photos to: RC Technologies, c/o Directory Contest, PO Box 197, New Effington, SD 57255
- ✓ Submit up to 5 photos. Deadline is May 10, 2024.