



TECHNOLOGIES

Egg-ceptional

Exceptional Customer Experience You Deserve

We often talk about our services... like how RC fiber fast Internet/Wi-Fi has speeds up to 500 Mb... how Digital Voice is a very affordable option for a home phone while having cell phones... and how our TV lineup, is the very best line up, all from one place.

The one thing—the most important thing—is the *exceptional customer experience* we feel you deserve and strive for everyday.

It starts with the first phone call when someone's inquiring about service... to the scheduling of the appointment at the soonest available time, typically just a few days... a RC technician's friendly and knowledgeable installation of service and any helpful apps for you to manage your home's network... to the care calls sometimes needed, and any assistance with payments.

As patrons—YOU bring out the best in us—in delivering innovative technology to our area with *exceptional customer experience* you deserve.

Happy Easter



Thanks to all of the RC Area Youth who participated in this year's coloring contest!

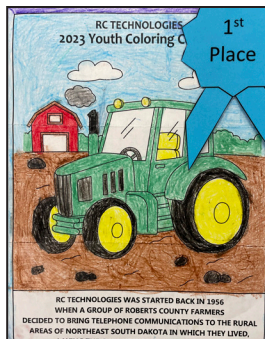
The Universal Connectivity Fee found on your bill has decreased from 32.6 percent to 29 percent (0.29) for the second quarter of 2023.



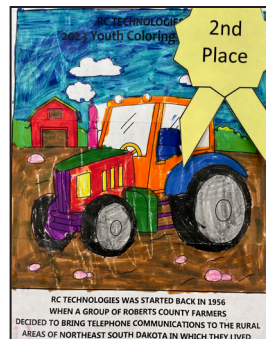
COMMUNICATOR

Monthly Newsletter for patrons of RC Technologies
Vol. 21 No. 4 April 2023

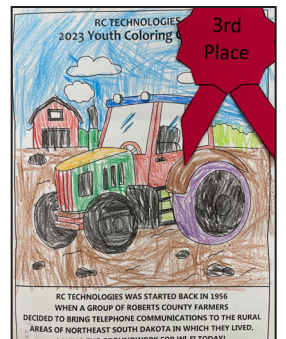
2023 Youth Coloring Contest Winners Ages 3 to 5 Category



1st Place
Audra C.

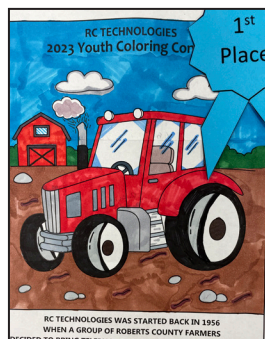


2nd Place
Quinn A.



3rd Place
Piper H.

Ages 6 to 9 Category



1st Place
Eli B.

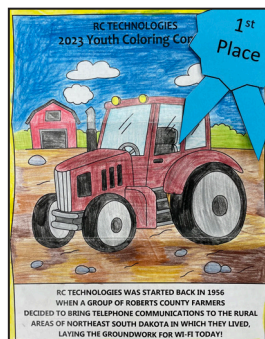


2nd Place
Emery C.



3rd Place
Eleanor B.

Ages 10 to 12 Category



1st Place
Grey C.



2nd Place
Rylan L.



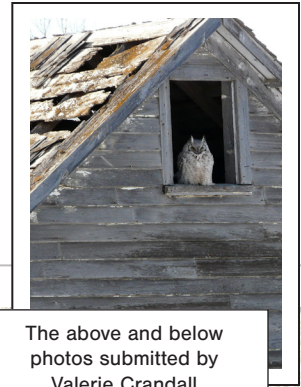
3rd Place
Allie C.

2023 Directory Cover Photo Contest Winning Photo

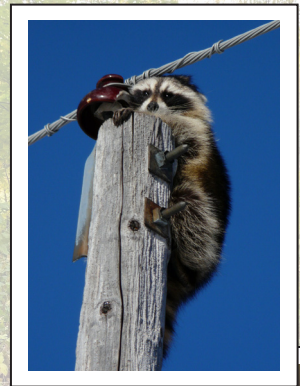
2023 Directory Cover Photo Contest garnered the largest number of entries making this contest one of the hardest to judge.

This year's winning photo... taken by Linda Harms of Corona is a barn east of Wilmot she captured last fall.

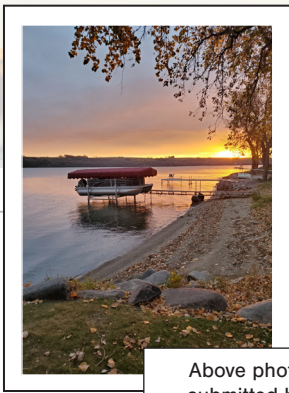
As the winner, Linda will not only have bragging rights of her photo being on the cover, but she'll also receive a \$50 credit toward her RC bill and a small photo gift. Congratulations Linda!



The above and below photos submitted by Valerie Crandall



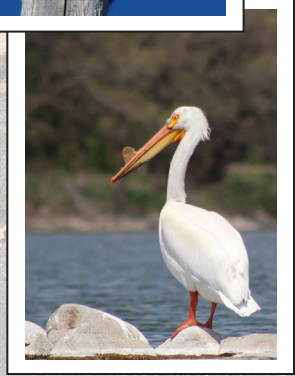
And because we were so blown away by the talent of our patrons, we wanted to share the *Top Submissions* with you!



Above photo submitted by Troy and Dana Nogelmeier



Photos, above and to the left, submitted by Lindsay Gleason



eBill Mobile app

The eBill Mobile app allows you to access your RC Technologies account, anytime and anywhere, from your mobile device. And, it's the quickest way to make a payment to your account.

To get the eBill Mobile app:

1. Download it from the Google Play or Apple App Store.
2. Once downloaded, enter in your zip code and tap Search.
3. Next select RC Technologies as your provider.
4. Enter your eBill username and password. Don't have one? Simply enter in your RC Invoice Number and Amount Due.

