



TECHNOLOGIES

www.tnics.com

(605) 637-5211 | (605) 637-5302

Submit application to:

205 Main Street ■ PO Box 197
New Effington, SD 57255-0197

or email to:

csrs@rcchteam.com

**INTERNET SERVICE APPLICATION
FOR RESIDENTIAL FIBER SERVICE AREAS**

RCINT2022

Billing Information (PLEASE PRINT)

Name _____

SSN _____ - _____ - _____

Spouse or Second Name _____

Spouse SSN _____ - _____ - _____

Mailing Address _____

911 Address _____

City _____ State _____ Zip _____

County _____ School District _____

In City Limits: Yes No

Phone Number _____

Cell Number (required) (____) - ____ - ____

Alternative Cell Number (required) (____) - ____ - ____

Email Address (required) _____

How did you hear of RC's services? _____

Credit Information

Have you had telecommunication services before:

Yes No

Previous Company _____

Phone Number _____

Your Current Employer _____

Work Phone # _____

Spouse's Employer _____

Work Phone # _____

List names of ALL members of the household over 18 years old:

Name: _____

Name: _____

Name and phone number of relative or friend _____

Phone Number (____) ____ - ____

Location Information

Directions to physical location: _____

Name of party who lived at location last, if known _____

1. Match the Internet & Wi-Fi to Your Level of Online Activities

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Heavy users</p> <p>Mutple Users Many Devices Streaming Video & Music Advance Gaming Work from Home Smart Home / Security Cameras</p> <p>500 Mb x 500 Mb</p>	<p>Recommended for Families with Children</p> <p>Multiple users</p> <p>Multiple Users Multiple Devices Streaming Video & Music Light Gaming Smart Home / Security Cameras</p> <p>250 Mb x 250 Mb</p>	<p>Light users</p> <p>1-2 Users Few Devices Email Surfing</p> <p>100 Mb x 100 Mb</p>
<p>\$139 per month</p> <p>Network Management</p>	<p>\$109 per month</p> <p>Network Management</p>	<p>\$105 per month</p> <p>Network Management</p>
<p>PREMIUM WI-FI</p> <ul style="list-style-type: none"> - Wi-Fi 6 Technology - App To Control Wi-Fi 	<p>PREMIUM WI-FI</p> <ul style="list-style-type: none"> - Wi-Fi 6 Technology - App To Control Wi-Fi 	<p>PREMIUM WI-FI</p> <ul style="list-style-type: none"> - Wi-Fi 6 Technology - App To Control Wi-Fi
<p>ProtectIQ™</p>	<p>ProtectIQ™</p>	

 RC's Premium Wi-Fi App, CommandIQ | Included

RC's Premium Wi-Fi app, CommandIQ, works as dashboard and remote control for your Wi-Fi. The app allows to control your home's wi-fi, like... pause wi-fi to any device at anytime without affecting entire household, reset your password, do a speed test, create a temporary guest network

ProtectIQ Like a 24/7 watchman, ProtectIQ shields your devices against viruses, malware, and malicious websites. It sends reports of blocked threats through the app.

ProtectIQ is included in 250 and 500 Mb speed packages.

 ExperienceIQ | \$2.50/month

Enhanced Parental Controls, through RC's Wi-Fi app, CommandIQ, allows parents to set age appropriate content filters, time limits, etc.

 Network Management | Included

A pro-active system which provides diagnostics and alerts to sudden changes in a network.

 Whole Home Managed Wi-Fi | \$7.99/month

Supported by RC, Whole Home Wi-Fi optimizes the Wi-Fi in the hard to reach places within the home. *Whole Home Wi-Fi is included in 250 Mb and 500 Mb packages for homes needing additional help with Wi-Fi due to a home's construction or layout.*

 Internet Protection Plan | \$3/month

Internet and Voice Protection | \$4/month (\$1 per line)

Assurance in knowing that "help without a service call fee" is just a call away with: troubleshooting assistance, replacement of RC-owned equipment and some in-home wiring. Not all technician visits are covered. Accounts not enrolled in a *Protection Plan* are subject to a service call fee.

(Service Call \$85, After Hour Service Call \$110)

2. Choose A Network Name & Password

I would like my Internet's Wi-Fi Network Name (SSID) to be: _____

Network Name (SSID) must be 6 - 17 characters and cannot start with a number.

I would like my Internet's Wi-Fi Password to be : _____

Password must be at least 10 characters with at least 1 uppercase letter, 1 lowercase letter, 1 special character

(! @ # \$ % & *) and 1 number.

(OPTIONAL)

3. Voice Service

Digital Voice - \$5/month (Internet is required.)

Digital Voice is a voice-over-internet alternative to having a landline phone, it offers the same calling features as a landline at a fraction of the price. Calling features include...**Voice Mail, Voice Mail to Email, Voice Mail to Text, Caller ID, and Call Waiting.** Plus, *Digital Voice* includes **Unlimited Long Distance** within the continental U.S. In the case of a power outage when internet is down, **Call Forward Internet Down** will forward calls from your home number to cell phone number. City and state taxes, hearing impaired and 911 charges will apply. Some restrictions apply.

Landline - \$35/month

Traditional Landline with Voice Mail, Voice Mail to Email, Voice Mail to Text, Caller ID and Call Waiting. Long Distance calls are additional and are charge to your bill. City and and state taxes, hearing impaired, FUSC (varies quarterly) and 911 charges will apply.

RC Long Distance Minutes - prices vary

Add a bucket of long distance minutes to your local telephone service. Overage is charged at 10 cents per minute on 90 and 200 minute plans. **If you have chosen RC as your Long Distance Provider, you must pick one.**

- 90 Minutes - \$8.00 200 Minutes - \$15.00 Real Deal - 14 cents per minute within the United States

Phone Protection Plan - \$1/month

Assurance in knowing that “help without a service call fee” is just a call away with: troubleshooting assistance, replacement of RC-owned equipment and some in-home wiring. Not all technician visits are covered. Accounts not enrolled in Protection Plan are subject to a service call fee. **Service Call \$85, after hours \$110**
Phone Protection Plan is not offered as “stand-alone” and must accompany an Internet Protection Plan.

ONLY COMPLETE THIS SECTION - IF APPLYING FOR RC VOICE SERVICE

Directory Information

Do you want your name published in the telephone directory: Yes (FREE) No

If No, do you want it Unlisted or Nonpublished in Directory?

- Unlisted \$2 /month - This phone number is not listed in the Directory but is in Directory Assistance.
 Nonpublished \$3 /month - This number is not listed in the Directory or Directory Assistance.

Print your name(s) as you would like it to appear in the directory:

First _____ Last _____

Address as you wish it to appear in telephone directory:

Additional Listing(s):

- Residential Listing \$1.50/month: First _____ Last _____
 Business Listing \$6.00/month: Business Name _____

Long Distance:

Regulations now require you to select a long distance company to provide your 1+ dialed InterLATA (out-of-state) and IntraLATA(in-state) long distance service for calls outside your local telephone company calling region. Please contact one of the long distance carriers on the sheet of carriers, ask them about their calling plans, and then select one of the equal access long distance companies. NOTE: These long distance carriers are listed in no particular order. Please indicate your choice of long distance carriers below.

InterLATA (out-of-state) _____ IntraLATA (in-state) _____

APPLICATION FOR SERVICE:

The undersigned (hereinafter called the APPLICANT) hereby applies for service in the RC TECHNOLOGIES., NEW EFFINGTON, SOUTH DAKOTA (hereinafter called the COMPANY). APPLICANT agrees upon the following terms and conditions:

- 1. The APPLICANT will be charged, as appropriate, non-refundable service order and installation fees at the COMPANY'S tarified rates and price list. The APPLICANT may also be required to make a deposit.
- 2. The APPLICANT must be at least 18 years of age.
- 3. The APPLICANT will receive service from the COMPANY at his/her place of residence and/or business, and will pay therefore month-ly rates to be determined from time to time in accordance with the tariffs and policies of the COMPANY. The APPLICANT will also pay to the COMPANY all just and proper charges accruing to long distance carriers who employ the services of the COMPANY for billing and collection purposes if applicable.
- 4. The APPLICANT will grant to the COMPANY, as appropriate, a right-of-way easement to construct, reconstruct, operate and maintain telecommunications and information services, cable or system on or beneath the APPLICANT'S land and in or upon all streets, roads or highways abutting said land. Such easement shall be granted for the purpose of serving the APPLICANT or other customers of the COM-PANY when such easement is necessary to provide service in the most safe, efficient and economical way possible. If the facilities are con-structed underground, the COMPANY may record such.
- 5. The APPLICANT agrees to comply with the payment terms and policies as may from time to time be determined and adopted by the COMPANY.

Upon acceptance of Applicant's application, and receipt of services from Company, Applicant shall become a patron of Company subject to the terms and provisions of RC Technologies Restated Articles of Incorporation and Bylaws, which shall constitute a contract between the Company and Applicant. A copy of Article 8, Cooperative Operation, of RC Technologies Bylaws is available upon request.

AGREEMENT:

The FCC has implemented rules to protect the privacy of information contained in your account. The rules allow us to discuss account information only with the person(s) listed on the account. Also, RC must be able to authenticate that person and will do that by asking a specific question to which you have previously provided the answer. RC has always treated your account information with confidentiali-ty. In order to ensure your information is protected, please complete the following:

Question for authentication: In what city were you born? _____

If your account is listed only in your name, you may want to consider adding another name, if appropriate, e.g., a spouse or a roommate. If you are a parent or individual that relies on someone else to discuss account changes, payments, or anything else with our company, you will need to have that person's name added to your account. The name does not need to be added to the billing name but can be added to our records as an authorized person for discussing information and making changes to your account.

- _____ No, I do not want to add any additional authorized contacts to my account.
- _____ Yes, I would like to add the following as authorized contacts for my account: _____

GUARANTEE OF SERVICE:

In view of the possibility and difficulties in the transmission of data and the impossibility of repairing all cases the causes thereof, the subscribers assumes all risks connected with the service as RC Technologies cannot guarantee uninterrupted working services.


I hereby apply for Voice / Digital TV / Internet services from RC Technologies, with the understanding that I am fully responsible for payment of the account.

Applicant's Signature _____ Date: _____

Please Include Copy of Photo ID

**Services are subject to 4.5% State Sales Tax and also any Local Sales Tax (city tax).
Payment is due in advance for any and all services.

AMOUNT DUE WITH APPLICATION

Internet	\$ _____
<input type="checkbox"/> Internet Protection Plan, \$3/mo	\$ _____
Whole Home Wi-Fi needed?	\$ _____
<input type="checkbox"/> \$7.99/mo <input type="checkbox"/> Included in 250/250 Mb and 500/500 Mb	
Voice Services - Optional	
<input type="checkbox"/> Digital Voice, \$5/mo.	\$ _____
<input type="checkbox"/> Landline, \$35/mo.	\$ _____
<input type="checkbox"/> Voice Protection Plan, \$1/mo.	\$ _____
Installation or Other Service	\$ _____
	\$ _____

FOR OFFICE USE ONLY:

Application Number: _____ Assigned Telephone # _____

Lifeline Linkup

Notes: _____

Welcome Packet Given: Yes No