

Fiber Internet for the Home

- Allows you the ability to match the internet and wi-fi to your online activities
- Gives the most solid, all-weather broadband connectivity to homes as an underground direct connection
- Offers support and expertise to you from local people who live and work in northeast South Dakota
- Provides state-of-the-art, future-proof technology connecting our rural areas and communities together

| | | |
|---|--|--|
| <div>Heavy users</div> <div>Multiple Users Many Devices Heavy Streaming Advanced Gaming Work from Home Smart Home / Security Cameras</div> <div>500 Mb / 500 Mb</div> <div>\$139 per month</div> <div>Network Management</div> <div>PREMIUM WI-FI - Wi-Fi 6 Technology - App To Control Wi-Fi</div> <div>ProtectIQ™</div> | <div>Recommended for Families with Children</div> <div>Multiple users</div> <div>Multiple Users Few Devices Light Streaming Light Gaming Smart Home</div> <div>250 Mb / 250 Mb</div> <div>\$109 per month</div> <div>Network Management</div> <div>PREMIUM WI-FI - Wi-Fi 6 Technology - App To Control Wi-Fi</div> <div>ProtectIQ™</div> | <div>Light users</div> <div>1-2 Users Few Devices Email Surfing</div> <div>100 Mb / 100 Mb</div> <div>\$105 per month</div> <div>Network Management</div> <div>PREMIUM WI-FI - Wi-Fi 6 Technology - App To Control Wi-Fi</div> <div></div> |
|---|--|--|

RC's Premium Wi-Fi App: CommandIQ®

RC's Premium Wi-Fi app, CommandIQ, works as a dashboard and remote control for your Wi-Fi. The app allows you to control your home's wi-fi, like... pause wi-fi to any device at anytime without affecting the entire household, reset your password, do a speed test, create a temporary guest network, and more.

ProtectIQ™ Like a 24/7 watchman, ProtectIQ shields your devices against viruses, malware, and malicious websites. It sends reports of blocked threats through the app. **ProtectIQ is included in 250 Mb and 500 Mb packages.**

ExperiencelQ™ | \$2.50/month

Enhanced Parental Controls, through RC's Wi-Fi app, CommandIQ, allows parents to set age appropriate content filters, time limits, etc.

Network Management | Included

A pro-active system which provides diagnostics and alerts to sudden changes in a network.

Whole Home Managed Wi-Fi | \$7.99/month

Supported by RC, Whole Home Wi-Fi optimizes the Wi-Fi in the hard to reach places within the home. *Whole Home Wi-Fi is included in 250 Mb and 500 Mb packages for homes needing additional help with Wi-Fi due to a home's construction*



Voice Services

Digital Voice | \$5/month

Digital Voice is a voice-over-internet protocol (VoIP) alternative to having a landline phone; it offers the same calling features as a landline at a fraction of the price. Optional calling features include... **Voice Mail, Voice Mail to Email, Voice Mail to Text, Caller ID and Call Waiting.** Plus, Digital Voice **includes Unlimited Long Distance** within the continental U.S. In the case of a power outage, when internet is down, **Call Forward Internet Down** will forward incoming calls from your home number to your cell phone. City and state taxes, hearing impaired and 911 charges will apply.

Landline Phone | \$35/month

Traditional landline with the same calling features as listed above, with the exception of **Call Forward Internet Down**. Long Distance calls are additional charges and will be billed to your account. City and state taxes, hearing impaired, FUSC (varies quarterly) and 911 charges will apply.

Customers may choose to disconnect voice service at any time.

Internet Protection Plan | \$3/month (Internet and Voice Protection \$4/month)

Assurance in knowing that "help without a service call fee" is just a call away with: troubleshooting assistance, replacement of RC-owned equipment and some in-home wiring. Not all technician visits are covered. Accounts not enrolled in a **Protection Plan** are subject to a service call fee.

Service Call \$85, After hours \$110

The Ultimate Wi-Fi Experience
Tailored To You

PREMIUM WI-FI with the **BLAST**
CommandIQ® | ExperienceIQ™ | ProtectIQ™



PREMIUM WI-FI



WiFi 6

offers the ultimate Wi-Fi experience for online activities and those bandwidth-hungry applications. Speed and coverage is just the beginning of things the BLAST can do, as it's equipped with the latest wi-fi technology, Wi-Fi 6, plus the ability to control your in home wifi network with CommandIQ app.



CommandIQ®



CommandIQ works with the BLAST giving you instant snapshot of your home network and control. Through the app you can view your network, set up parental controls, or a guest network, run speed tests, change your network name and password, and more.

Additional services, **ProtectIQ™** and **ExperienceIQ™** are premium suites for the ultimate control and protection.

ProtectIQ™ | Included in 250 Mb and 500 Mb Packages
Provides protection against viruses, malware, and malicious websites, keeping your network and devices safe from cyberattacks.

ExperienceIQ™ | \$2.50/month

Provides you with the tools needed to enforce the Internet rules you've established for your home. Set up profiles for your children or devices, filter content, websites, and applications, and set appropriate time limits.

STREAMING

Some of you may already be *streaming*, some maybe wondering "What's streaming all about?" Either way, there may be questions.

Streaming is a term to describe the delivery method of receiving video and/or LIVE TV over the internet in real-time. Though it sounds difficult, it's actually pretty simple and can add to your viewing enjoyment.

How To Start

Step 1 - Have Adequate Internet Speed

How you are currently using your internet / wi-fi what speed you have now, and the number of devices or screens you plan to stream on, will determine what internet speed you need.

Step 2 - You Need Streaming Device

Streaming devices come in different forms. Smart TVs are one form as they are already equipped with *some* built-in streaming apps. Another is a gaming console.

Other streaming devices include Roku players, Fire TV Stick, Chromecast that will plug into a TV to give the TV wireless internet connection to stream. Streaming devices can be found online or at a major retailer and purchased under \$50.

Step 3 - Download a Streaming App

Streaming Apps are free to download and have monthly subscription as low as \$5.99. A little bit of research and you'll find streaming apps that best suits your need.

Have questions give us a call (605) 637-5211 and support online at www.tnics.com.

Fiber Internet for the Home



205 Main Street
PO Box 197
New Effington, SD 57255
605.637.5211 | www.tnics.com

RC
TECHNOLOGIES