



**TECHNOLOGIES**

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## INTERNET SERVICE APPLICATION FOR RESIDENTIAL FIBER SERVICE AREAS

RCFBPRINT4/21

### Billing Information (PLEASE PRINT)

Name \_\_\_\_\_  
 SSN \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
 Spouse or Second Name \_\_\_\_\_  
 Spouse SSN \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
 Mailing Address \_\_\_\_\_  
 911 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 County \_\_\_\_\_ School District \_\_\_\_\_  
 In City Limits:  Yes  No  
 Phone Number \_\_\_\_\_  
 Cell Number (required) (\_\_\_\_) - \_\_\_\_ - \_\_\_\_  
 Alternative Cell Number (required) (\_\_\_\_) - \_\_\_\_ - \_\_\_\_  
 Email Address (required) \_\_\_\_\_  
 How did you hear of RC's services? \_\_\_\_\_

### Credit Information

Have you had telecommunication services before:  
 Yes  No  
 Previous Company \_\_\_\_\_  
 Phone Number \_\_\_\_\_  
 Your Current Employer \_\_\_\_\_  
 Work Phone # \_\_\_\_\_  
 Spouse's Employer \_\_\_\_\_  
 Work Phone # \_\_\_\_\_

List names of ALL members of the household over 18 years old:

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name and phone number of relative or friend \_\_\_\_\_

Phone Number (\_\_\_\_) \_\_\_\_ - \_\_\_\_

### Location Information

Directions to physical location: \_\_\_\_\_

Name of party who lived at location last, if known \_\_\_\_\_

## 1. Choose how you best use internet in your home.

(Read through each description & check one box)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Light users</b> Email & Surfing <b>50 Mb / 50 Mb</b>	<b>Average users</b> Some Streaming Email & Surfing <b>100 Mb / 100 Mb</b>	<div style="background-color: #FFD700; padding: 2px; font-size: 0.8em; font-weight: bold;">Recommended for Families with Children</div> <b>Multiple users</b> Multiple Users Several Devices Streaming / Light Gaming Smart Home <b>250 Mb / 250 Mb</b>	<b>Heavy users</b> Multiple Users Many Devices Smart Home Streamers, Gamers & At-Home Workers LOVE! <b>500 Mb / 500 Mb</b>
<b>\$89*</b> per month  <b>NO DATA CAPS!</b>  Network Management  Basic Wi-Fi  <i>*A one-time installation fee of \$100 per service. Additional wiring or jacks will be additional.</i>	<b>\$105</b> per month  <b>NO DATA CAPS!</b>  Network Management  <b>PREMIUM WI-FI</b>	<b>\$109</b> per month  <b>NO DATA CAPS!</b>  Network Management  <b>PREMIUM WI-FI &amp; Whole Home Wi-Fi*</b>	<b>\$139</b> per month  <b>NO DATA CAPS!</b>  Network Management  <b>PREMIUM WI-FI &amp; Whole Home Wi-Fi*</b>

**Whole Home Managed Wi-Fi - 7.99/month** (Included in 250/250 Mb & 500/500 Mb speeds)

Some households need extra help getting Wi-Fi everywhere they need in the homw. Whole Home Wi-Fi offers just that by optimizing and extending the Wi-Fi

**Internet Protection Plan - \$3/month**

Assurance in knowing that "help without a service call fee" is just a call away with: troubleshooting assistance, replacement of RC-owned equipment and some in-home wiring. Not all technician visits are covered. Accounts not enrolled in Protection Plan are subject to a service call fee. **Service Call \$85, after hours \$110**

**Network Management - Included**

A pro-active system which provides diagnostics and alerts to sudden changes in a network.

## 2. Choose A Network Name & Password

I would like my Internet's Wi-Fi Network Name (SSID) to be: \_\_\_\_\_

Network Name (SSID) must be 6 - 17 characters and cannot start with a number.

I would like my Internet's Wi-Fi Password to be : \_\_\_\_\_

Password must be at least 10 characters with at least 1 uppercase letter, 1 lowercase letter, 1 special character (!@#\$%&\*) and 1 number.

**(OPTIONAL)****3. Voice Service** **Digital Voice- \$5/month (Internet is required.)**

*Digital Voice* is a voice-over-internet alternative to having a landline phone, it offers the same calling features as a landline at a fraction of the price. Calling features include...**Voice Mail, Voice Mail to Email, Voice Mail to Text, Caller ID, and Call Waiting.** Plus, *Digital Voice* includes **Unlimited Long Distance** within the continental U.S. In the case of a power outage when internet is down, **Call Forward Internet Down** will forward calls from your home number to cell phone number. City and state taxes, hearing impaired and 911 charges will apply. Some restrictions apply.

 **Landline - \$35/month**

Traditional Landline with Voice Mail, Voice Mail to Email, Voice Mail to Text, Caller ID and Call Waiting. Long Distance calls are additional and are charge to your bill. City and and state taxes, hearing impaired, FUSC (varies quarterly) and 911 charges will apply.

 **RC Long Distance Minutes - prices vary**

Add a bucket of long distance minutes to your local telephone service. Overage is charged at 10 cents per minute on 90 and 200 minute plans. **If you have chosen RC as your Long Distance Provider, you must pick one.**

- 90 Minutes - \$8.00     200 Minutes - \$15.00     Real Deal - 14 cents per minute within the United States

 **Phone Protection Plan - \$1/month**

Assurance in knowing that "help without a service call fee" is just a call away with: troubleshooting assistance, replacement of RC-owned equipment and some in-home wiring. Not all technician visits are covered. Accounts not enrolled in Protection Plan are subject to a service call fee. **Service Call \$85, after hours \$110**

*Phone Protection Plan is not offered as "stand-alone" and must accompany an Internet Protection Plan.*

**ONLY COMPLETE THIS SECTION - IF APPLYING FOR RC VOICE SERVICE****Directory Information**

Do you want your name published in the telephone directory:     Yes (FREE)     No

**If No, do you want it Unlisted or Nonpublished in Directory?**

- Unlisted \$2 /month - This phone number is not listed in the Directory but is in Directory Assistance.  
 Nonpublished \$3 /month - This number is not listed in the Directory or Directory Assistance.

Print your name(s) as you would like it to appear in the directory:

First \_\_\_\_\_ Last \_\_\_\_\_

Address as you wish it to appear in telephone directory:

\_\_\_\_\_

**Additional Listing(s):**

- Residential Listing \$1.50/month: First \_\_\_\_\_ Last \_\_\_\_\_  
 Business Listing \$6.00/month: Business Name \_\_\_\_\_

**Long Distance:**

Regulations now require you to select a long distance company to provide your 1+ dialed InterLATA (out-of-state) and IntraLATA(in-state) long distance service for calls outside your local telephone company calling region. Please contact one of the long distance carriers on the sheet of carriers, ask them about their calling plans, and then select one of the equal access long distance companies. NOTE: These long distance carriers are listed in no particular order. Please indicate your choice of long distance carriers below.

InterLATA (out-of-state) \_\_\_\_\_ IntraLATA (in-state) \_\_\_\_\_

**APPLICATION FOR SERVICE:**

The undersigned (hereinafter called the APPLICANT) hereby applies for service in the RC TECHNOLOGIES., NEW EFFINGTON, SOUTH DAKOTA (hereinafter called the COMPANY). APPLICANT agrees upon the following terms and conditions:

1. The APPLICANT will be charged, as appropriate, non-refundable service order and installation fees at the COMPANY'S tarified rates and price list. The APPLICANT may also be required to make a deposit.
2. The APPLICANT must be at least 18 years of age.
3. The APPLICANT will receive service from the COMPANY at his/her place of residence and/or business, and will pay therefore monthly rates to be determined from time to time in accordance with the tariffs and policies of the COMPANY. The APPLICANT will also pay to the COMPANY all just and proper charges accruing to long distance carriers who employ the services of the COMPANY for billing and collection purposes if applicable.
4. The APPLICANT will grant to the COMPANY, as appropriate, a right-of-way easement to construct, reconstruct, operate and maintain telecommunications and information services, cable or system on or beneath the APPLICANT'S land and in or upon all streets, roads or highways abutting said land. Such easement shall be granted for the purpose of serving the APPLICANT or other customers of the COMPANY when such easement is necessary to provide service in the most safe, efficient and economical way possible. If the facilities are constructed underground, the COMPANY may record such.
5. The APPLICANT agrees to comply with the payment terms and policies as may from time to time be determined and adopted by the COMPANY.

Upon acceptance of Applicant's application, and receipt of services from Company, Applicant shall become a patron of Company subject to the terms and provisions of RC Technologies Restated Articles of Incorporation and Bylaws, which shall constitute a contract between the Company and Applicant. A copy of Article 8, Cooperative Operation, of RC Technologies Bylaws is available upon request.

**AGREEMENT:**

The FCC has implemented rules to protect the privacy of information contained in your account. The rules allow us to discuss account information only with the person(s) listed on the account. Also, RC must be able to authenticate that person and will do that by asking a specific question to which you have previously provided the answer. RC has always treated your account information with confidentiality. In order to ensure your information is protected, please complete the following:

Question for authentication: In what city were you born? \_\_\_\_\_

If your account is listed only in your name, you may want to consider adding another name, if appropriate, e.g., a spouse or a roommate. If you are a parent or individual that relies on someone else to discuss account changes, payments, or anything else with our company, you will need to have that person's name added to your account. The name does not need to be added to the billing name but can be added to our records as an authorized person for discussing information and making changes to your account.

\_\_\_\_\_ No, I do not want to add any additional authorized contacts to my account.  
 \_\_\_\_\_ Yes, I would like to add the following as authorized contacts for my account: \_\_\_\_\_

**GUARANTEE OF SERVICE:**

In view of the possibility and difficulties in the transmission of data and the impossibility of repairing all cases the causes thereof, the subscribers assumes all risks connected with the service as RC Technologies cannot guarantee uninterrupted working services.

I hereby apply for Voice / Digital TV / Internet services from RC Technologies, with the understanding that I am fully responsible for payment of the account.

**Applicant's Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Please Include Copy of Photo ID**

**\*\*Services are subject to 4.5% State Sales Tax and also any Local Sales Tax (city tax).  
 Payment is due in advance for any and all services.**

<p><b><u>AMOUNT DUE WITH APPLICATION</u></b></p> <p><b>Internet</b> \$ _____</p> <p><input type="checkbox"/> Internet Protection Plan, \$3/mo \$ _____</p> <p>Whole Home Wi-Fi \$ _____</p> <p><input type="checkbox"/> \$7.99/mo <input type="checkbox"/> Included in 250/250 Mb and 500/500 Mb</p> <p><b>Voice Services (Optional)</b></p> <p><input type="checkbox"/> Digital Voice, \$5/mo. \$ _____</p> <p><input type="checkbox"/> Landline, \$35/mo. \$ _____</p> <p><input type="checkbox"/> Voice Protection Plan, \$1/mo. \$ _____</p> <p><b>Installation/Other</b> \$ _____</p> <p><b>TOTAL DUE NOW</b> \$ _____</p>	<p><b><u>FOR OFFICE USE ONLY:</u></b></p> <p>Application Number: _____ Assigned Telephone # _____</p> <p><input type="checkbox"/> Lifeline <input type="checkbox"/> Linkup</p> <p>Notes: _____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>Welcome Packet Given: <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
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