

CPNI Requirements

Important Reminder For All Customers

RC Technologies respects your privacy and observes the privacy rules established by the FCC. One of these rules requires us notifying you of the potential use of your CPNI. Customer Proprietary Network Information (CPNI) relates to your services or services you already have including service type, how we provide these services, call detail and billing data. Unless you notify us that you do not consent to its use, RC Technologies may use your CPNI to notify you of promotions, additional products and services available for which you are not currently being billed. We will never sell your account information or provide details of your calls to other parties unless required by law enforcement.

Whether you consent to the above use of your CPNI or not, your CPNI will always be treated confidentially. No action is necessary to receive additional product and service information because you already have services with RC Technologies. If you do not consent to RC Technologies using your CPNI, you may not be able to learn about new technologies, offerings or possible savings plans. Denial of consent will not affect services we are currently providing you.

Customers that would like to have additional contacts listed on their account should contact RC Technologies and fill out the CPNI form. Please take a moment to check your account and consider having your spouse, parent or friend added to your account in case something were to happen.

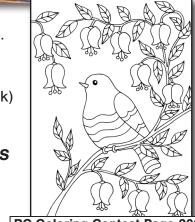
Kids... grab your crayons!

It's RC's Youth Coloring Contest!

Submit your RC Youth Coloring Contest 2021 page by Monday, March 15th!

Over 30+ kids from the RC Technologies service area took part in the 2020 Spring Coloring Contest. RC kids, join us this year! Here are the RC Youth Coloring Contest rules as followings:

- Participants must be kids aged 3 to 12 years old, who live in RC service area and family is a current patron of RC Technologies.
- Prizes will be awarded to 1st, 2nd, and 3rd place winners in each age group.
- Age Group Categories are as follows: Ages 3-5, 6-9 & 10-12
- Drop off or mail your coloring page to: RC Technologies, PO Box 197, New Effington, SD 57255. Or, scan & email your colored page (front & back) to marketing@rctechteam.com. We will confirm receipt of it within 72 hours.
- Contest ends at 5:00 p.m. on Monday, March 15, 2021.
- Extra copies may be downloaded from www.tnics.com. Hover over NEWS
 across the top of our homepage, a drop down box will appear, click on
 Newsletters or Blog to find the RC Youth Coloring Contest 2021 page.
 Have fun and good luck! We can't wait to receive your coloring pages!



RC Coloring Contest Page 2021

Yes, You Can Afford Phone Service

Lifeline and Link-Up Programs Available for Eligibile Customers

RC Technologies is the recipient of federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture. The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

January & February New Directory Listings

WILMOT

Van Eren, David 938-4197



The person responsible for coordinating these organizations' nondiscrimination compliance efforts is Scott Bostrom, General Manager. To file a complaint of discrimination write to: USDA, Director, Office of Civil Rights, 1400 Independence Avenue SW, Washington, DC 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.

RC Technologies is authorized to provide federal telephone assistance programs. The 3 programs are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone service for low income citizens.

LIFELINE: The Lifeline program provides a monthly credit of \$5.25 on phone service or up to \$9.25 monthly credit on internet or bundled services on portion of the participant's telephone/internet bill. The credit applies on the main home telephone line or internet service listed in the name of the eligible telephone/internet company subscriber. Lifeline subscribers may also receive blocking long distance calls on their telephone line at no charge.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

LIFELINE

Federal Public Housing Assistance (FPHA) or Section 8 Veterans Pension Medicaid Supplemental Security Income (SSI) Supplemental Nutrition Assistance Program (SNAP) -formerly Food Stamps

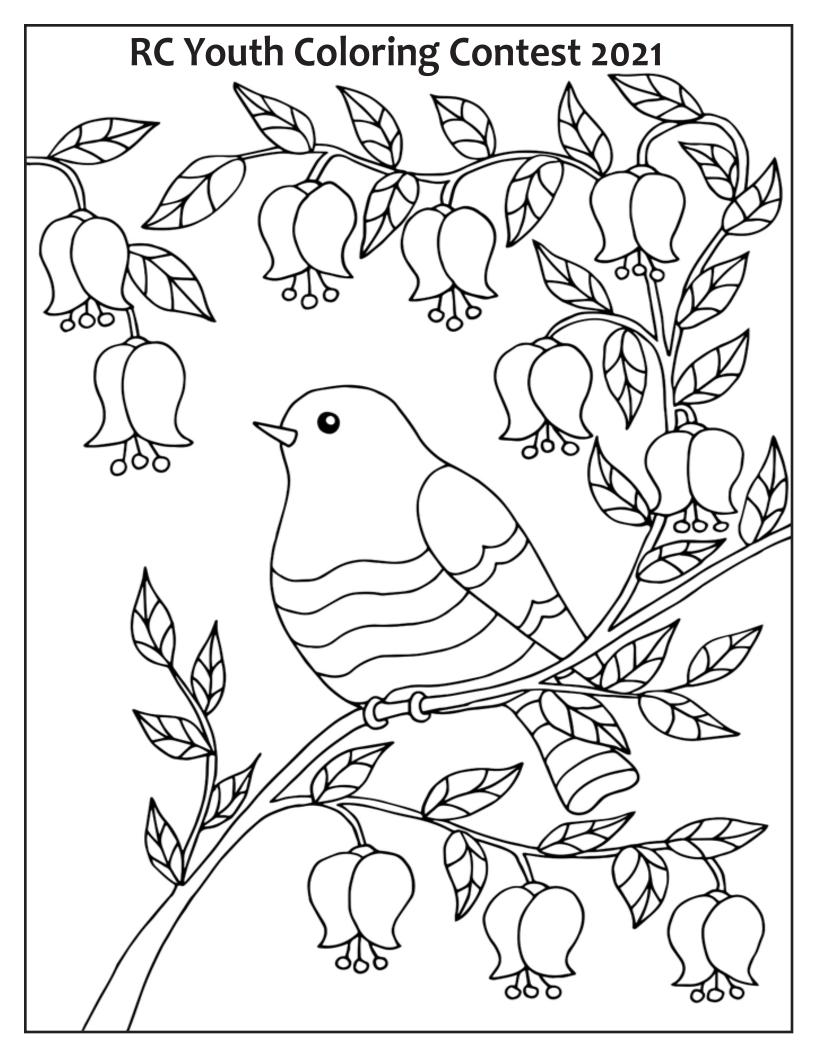
You can access information online www.checklifeline.org, www.usac.org and RC's website, www.tnics.com.

TRIBAL LIFELINE & LINK-UP

Bureau of Indian Affairs General Assistance (BIA) Federal Public Housing Assistance (FPHA) or Section 8 Food Distribution Program on Indian Reservations (FDPIR) Head Start (income eligible)

Medicaid

Supplemental Security Income (SSI)
Veterans Pension or Survivors Pension Benefits
Tribal Temporary Assistance for Needy Families TTANF
Supplemental Nutrition Assistance Program (SNAP)
-formerly Food Stamps



Child's Name:	
Parent/Guardian:	
Child's Age: Grade:	Select the Age Category:
Phone Number (required):	Ages 3-5
	Ages 6-9
Address:	Ages 10-12
City:	~One entry per child~

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- Drop off or mail picture to:

RC Technologies
PO Box 197
New Effington, SD 57255

-OR-

Scan & email the colored page (front & back) to **marketing@rctechteam.com**.

We will email a confirmation receipt within 72 hours.

- Contest ends at 5:01 p.m. Monday, March 15, 2021.
- Extra copies may be downloaded our website www.tnics.com. Hover your
 mouse over NEWS at the top of the homepage. A drop down will appear, click
 either RC Newsletters or Blog to find RC Youth Coloring Contest 2021 page.
- By participating in RC Technologies Youth Coloring Contest, you agree to have your child's first name, last initial, age, and coloring page to be displayed in RC's New Effington office and published in the *RC Communicator* newsletter.

Parent/Guardian signature:		
Parent/Guardian Signature.		



Your Source for All Things RCTv

Vol. 5 No. 3 March 2021

Tune In SDPB Event Channels for HS State Basketball Action!

Whether it's the hometown team, or one near and dear to your heart, South Dakota Public Broadcasting doesn't skip a beat in bringing you LIVE South Dakota High School Sports Action!

Tune in RCTv Special Events Channels 201- 204 this March for SD High School State Basketball!

Girls B Basketball

March 11-13 | Watertown

Girls A Basketball

March 11-12 | Huron

Girls AA Basketball

March 11-13 | Sioux Falls

Boys B Basketball

March 18-20 | Aberdeen

Boy A Basketball

March 18-20 | Sioux Falls

Boys AA Basketball

March 18-20 | Rapid City

Updates and A Change to RCTV Programming

Please note some additions and a change to the RCTv Channel Lineup.



Hallmark Channel lovers, Hallmark Drama HD is more of what you love with a bit of drama and suspense. Tune in Mondays 8 CT for a movie from the Hallmark Hall of Fame Collection. You'll also find some past TV favorites, like The Waltons, Dr. Quinn Medicine Women, Touched by an Angel... plus, plenty of Hallmark Drama Originals! Hallmark Drama HD is part of Expanded HD on Channel 385.





Insight to how crime investigators piece things together. True Crime Network entertains while informing viewers broadcasting with riveting crime stories and other shows such as, *Dr. G: Medical Examiner*, *Dog Bounty Hunter*, *Donal MacIntyre's Murder Files*, *I Survived...*, *Psychic Detectives*, *Rescue 911* and much more! Find *True Crime Network* on Channel 170 in RCTv Local package.



RC has been pretty fortunate to carry KVRR, a North Dakota Fox-affiliate over the last few years. The continuation of broadcasting KVRR now has come with challenges beyond RC Technologies control, including continuing to broadcast it across state lines.

With that, we have removed KVRR-ND, Channel 6 from RC's Channel Lineup. We apologize and invite you to tune into **KTTW-SD**, **Channel 7**.

CHANNEL SPOTLIGHT:

RFID **ITV

Rural America's Most Important Network

RFD TV is where you tune in for agribusiness, news, weather and rural issues. And, it isn't just about all work and no play, RFD TV delivers entertainment, like country music, old time music, polka music, and other programs in between—plus, action-pack bullriding and bucking horses riders that will thrill any cowboy or cowgirl!

RFD-TV'S The American Rodeo pits the top athletes in the world against underdogs who advance from The American Rodeo Semi-Finals to battle it out for the biggest single, life-changing paycheck of their lives at the AT&T Stadium. Don't miss the world's richest weekend in western sports, being broadcast LIVE on RFD-TV, The Cowboy Channel, and streaming on the PRCA on Cowboy Channel+ app.

The American Rodeo Semi-Finals will air live February 25 – March 5 from Cowtown Coliseum in Fort Worth, leading up to The American Rodeo March 6-7 at AT&T Stadium in Arlington.

"The American Rodeo is so much more than just a rodeo or a payday for cowboys," says Randy Bernard, CEO of The American Rodeo. "The money is so substantial; I always like to say it's where dreams come true. We have seen cowboys and cowgirls walk away with over \$1 million in one day and that is what our sport should be about. The story lines, the drama, the passion...it all comes out in one weekend. It truly is an amazing event that I look forward to every year."



The American Rodeo is known as the world's richest weekend in western sports due to its tremendous prize offering of \$2.3 million. Qualifying events are held across the country throughout the calendar year, as ropers and riders hope to make it to and through the Semi-Finals to face off with the world's best in ProRodeo at AT&T Stadium.



"The American is like no other," says Shad Mayfield, Reigning Tie-Downing World Champion and 2020 American Rodeo Champion. "It's been an amazing feeling to get to compete at the highest level against the best for the highest amount of money, and I'm looking forward to it this year."







Don't miss it all go down LIVE as Mayfield and the top 10 athletes in each event go head-to-head with the 2021 qualifiers in one weekend of big action and high stakes.