



Monthly Newsletter for patrons of RC Technologies
Vol.18 No. 3 March 2020

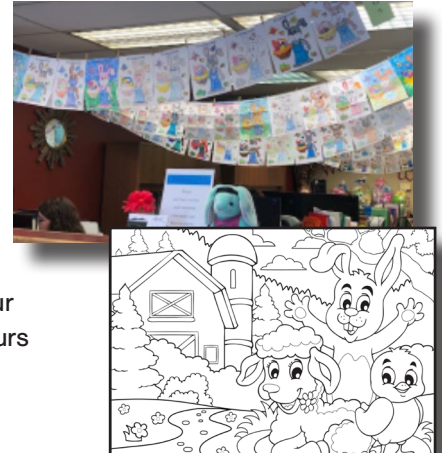


Kids, grab your crayons! It's Youth Coloring Contest Time!

Submit your RC Coloring Contest Page by Wednesday, March 18th!

Over 70+ kids from the RC Technologies service area took part in 2019. Join us again this year! Below are RC's Youth Coloring Contest rules:

- Participants must be kids aged 3 to 12 years old, who live in RC service area and family is a current patron of RC Technologies.
- Prizes will be awarded to 1st, 2nd, and 3rd place winners in each age group.
- Age Group Categories are as follows: Ages 3-5, 6-9 & 10-12
- Drop off or mail your coloring page to:
RC Technologies, PO Box 197, New Effington, SD 57255 -or- scan & email your colored page to marketing@rctechteam.com. We will confirm receipt within 72 hours
- **Contest ends at 5:00 p.m. on Wednesday, March 18, 2020.**
- Extra copies may be downloaded from www.tnics.com. Hover your mouse over **About Us**. A drop down shade will appear with **RC Newsletters**. Click on **RC Newsletters**, then find **RC Coloring Contest Page 2020** at the top of the list.



CPNI Requirements

Important reminder for all customers



RC Technologies respects your privacy and observes the privacy rules established by the FCC. One of these rules requires us notifying you of the potential use of your CPNI.

Customer Proprietary Network Information (CPNI) relates to your services or services you already have including service type, how we provide these services, call detail and billing data. Unless you notify us that you do not consent to its use, RC Technologies may use your CPNI to notify you of additional products and services available for which you are not currently being billed. We will never sell your account information or provide details of your calls to other parties unless required by law enforcement.



March Events

Join  for these...

7th - "Coffee Chat" at 9 a.m.
The Cafe, Wilmot, SD

17th - St. Patrick's Day Parade
Main Street, Corona, SD

Whether you consent to the above use of your CPNI or not, your CPNI will always be treated confidentially. No action is necessary to receive additional product and service information because you already have services with RC Technologies. If you do not consent to RC Technologies using your CPNI, you may not be able to learn about new technologies, offerings or possible savings plans. Denial of consent will not affect services we are currently providing you.

Customers that would like to have additional contacts listed on their account should contact RC Technologies and fill out the CPNI form. Please take a moment to check your account and consider having your spouse, parent or friend added to your account in case something were to happen.

Yes, You Can Afford Phone Service

Lifeline and Link-Up Programs Available for Eligible Customers

RC Technologies is the recipients of federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture. The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

The person responsible for coordinating these organizations' nondiscrimination compliance efforts is Scott Bostrom, General Manager. To file a complaint of discrimination write to: USDA, Director, Office of Civil Rights, 1400 Independence Avenue SW, Washington, DC 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.

RC Technologies is authorized to provide federal telephone assistance programs. The 3 programs are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone service for low income citizens.

LIFELINE: The Lifeline program provides a monthly credit of \$7.25 on phone service or up to \$9.25 monthly credit on internet or bundled services on portion of the participant's telephone/internet bill. The credit applies on the main home telephone line or internet service listed in the name of the eligible telephone/internet company subscriber. Lifeline subscribers may also receive blocking long distance calls on their telephone line at no charge.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

LIFELINE

Federal Public Housing Assistance (FPHA) or Section 8
Veterans Pension
Medicaid
Supplemental Security Income (SSI)
Supplemental Nutrition Assistance Program (SNAP)
-formerly Food Stamps

TRIBAL LIFELINE & LINK-UP

Bureau of Indian Affairs General Assistance (BIA)
Federal Public Housing Assistance (FPHA) or Section 8
Food Distribution Program on Indian Reservations (FDPIR)
Head Start (income eligible)
Medicaid
Supplemental Security Income (SSI)
Veterans Pension or Survivors Pension Benefits
Tribal Temporary Assistance for Needy Families TTANF
Supplemental Nutrition Assistance Program (SNAP)
-formerly Food Stamps

NEW DIRECTORY LISTINGS

MILBANK

Herzberg, Diana 434-1312

WILMOT

Hendricks, Dixie 938-4626

SUMMIT

Seaboy, John 398-6271

VEBLEN

Wanna, Kristin 738-2225

*You can access information online
www.checklifeline.org and www.usac.org*



Your Source for All Things RCTv

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With the new enhancements, the Standby Screen will be a lovely landscape with weather, date and time.

22°F ☀ Mon, Jan 21 4:45 pm

Press OK to watch TV.

More *Enhancements* to RCTv Guide

More Program Information

Ever watched a show or a movie wondered what the name of the actor in the program was or maybe you just forgot? That's where the new enhancements for the Guide come in handy.

Now if you press the INFO on your remote, you'll find out all kinds of great information: actors and directors names, date the program first aired or when the movie was released, the length and the rating.

Jurassic World: Fallen Kingdom ★★ ★ PG-13
1:20 pm - 3:30 pm
Owen and Claire return to Isla Nublar to save the dinosaur species set to be extinct after the island's volcano becomes active, but when a conspiracy reveals itself, Owen and Claire must stop a disruption that could alter the entire planet. Starring: Chris Pratt, Bryce Dallas Howard, Rafe Spall.
200 HBO
First Aired in 2018 CC, SAP PG-13
Adventure
Action, Science Fiction

Chris Pratt Owen Grady
Bryce Dallas Howard Claire Dearing
Rafe Spall Eli Mills
Justice Franklin

0°F ☀ Wed, Feb 19 9:16 am
LIVE with Kelly and Ryan
The View
Daniel Tiger's Neighborhood
AfroPoP: The Ultimate Cultural Exchange
Burt Wolf: Traveling with the Camera
RC LOCAL CHANNEL
RC LOCAL CHANNEL
Daniel Tiger's Neighborhood
AfroPoP: The Ultimate Cultural Exchange
Burt Wolf: Traveling with the Camera
Rick Steves' Europe
The Best of the J...

Universal Search

You can also "search" for an actor and see what TV Airings or On Demand movies they are in.

How to do a "Search" is you start by pressing the GUIDE button. Then look to lower right corner of your TV screen, you will see a yellow dot with the word "Search" next to it letting you know to press the yellow button on your remote to do a "Search". Depending on your remote, the yellow button could be a triangle shape or a circle.

Search ▶ dwayne johnson ▶ Dwayne Johnson (2 of 17)
On Demand - Dwayne Johnson 2 results
Fast & Furious Presents: Hobbs & Shaw \$4.99
Fast & Furious Presents: Hobbs & Shaw (HD) HD \$5.99
TV Airings - Dwayne Johnson 13 results
The Rundown 8 airings
Walking Tall 4 airings
Rampage 7 airings
Faster 8 airings
Pain & Gain 2 airings
Skyscraper 3 airings
The Scorpion King 2 airings
Baywatch 4 airings
Central Intelligence 4 airings
Hercules 2 airings

Next, the "Search" window will appear. Using arrows on your remote and the type pad, arrow to each letter and press OK to type in the show or actor's name you are searching for. As you are typing, a column will start to appear on the right with possible suggestions.

On the left is an example of a search for actor Dwayne Johnson. The search provided 17 listings from both (Videos) On Demand and TV Airings.

The new enhancements to the GUIDE allow you to Search, DVR and view what you want... with ease!



Where to Find Pay-Per-View

Pay-Per-View is listed within the channel line up and is found on Channel 547.

How To Purchase PPV Event

STEP 1 - In the GUIDE, go to Channel 547.

STEP 2 - While on Channel 547, use arrows on your remote to scroll and highlight the EXACT Day and Time of the PPV Event you want to purchase. Once you've highlighted the LIVE PPV Event for the Exact Day and Time, you will see "LIVE" tag in the corner and the price change from zero to the PPV Event price. Press OK, to find out more information on the event.

STEP 3 - Next, a "Purchase Information" window will appear. This will include the name of the Event, Start Time, End Time, Price, Share Whole Home, Purchase Pin. Once you've entered your Purchase PIN (default: 0000) arrow down to the "Purchase" button and press OK. In STEP 4 you will be able to review your purchase before confirming it.

STEP 4 - A "Confirmation Purchase" window will appear. Use the side arrows, you can select to "Confirm Purchase" or "Cancel Purchase". By selecting "Confirm Purchase" you are agreeing to have your account billed for that amount. A reminder will be set up for that PPV event.

More Information Regarding PPV

- To ensure you are able to view a Pay-Per-View Event, purchases should be made at least 15 minutes prior to the event.
- RCTv subscribers may purchase a PPV Event in advance of the event and a reminder will show across the top of your TV screen reminding you.
- If you are unable to purchase a PPV Event, you may need to add funds to your account and will need to call RC Technologies office, Monday through Friday, 8:00 a.m to 5:00 p.m. to do so.
- PPV is not available to businesses.

What is Pay-Per-View?

Pay-Per-View (PPV) is a way to watch the broadcast of a LIVE boxing, mixed martial arts, wrestling, sports, special concerts, documentaries and stand-up comedy and other events.

Pay-Per-View is an add-on and is invoiced as a separate line item on your bill just like VOD, Video On Demand. The price for each PPV Event will vary.

For Upcoming PPV Events

Tune to RCTv Channel 2

or find them on

www.tnics.com

Digital TV > Pay-Per-View

FREE Preview Weekend

HBO®

CINEMAX

**Friday, March 13th
through
Monday, March 16th**

**Find State
High School Basketball
Tournament Coverage
on  Special Events
Channels 201 & 202**

For team standings
and game times,
go to sports.sdpb.org!

