



A Monthly Newsletter for patrons of RC Technologies July 2020 Vol. 18 No. 7

RC's Future Home: Building Update

Anyone who has remodeled a home or building knows when you are involved in that type of project, there are a lot of decisions to be made. When it regards a business, the number of decisions needing to be made are tenfold.



As a telecommunications provider planning a move to a different building, there are many things to consider... the Central Office, the network of hardware/middleware/software which delivers the service, business workflow within the building and between various departments, employees workspace, a welcoming environment for customers who will walk through the front doors and other areas of the building which later will be accessible to the public.

Systematic Moves in the Planning

At RC, we are constant planners. As an internet service provider we have to be, technology is always changing. We are always looking ahead to plan for what's coming next. Moving into a former school building would be no different. RC moves would need to be systematic and decisions in moving would require some extra consideration.

Here is what has been accomplished so far:

- With fiber deployment in New Effington, the school building was added to the fiber ring
- A safe, secure room with climate-control was constructed to house RC's Central Office
- State-of-the-art equipment was put into place
- RC's New Effington technicians have been relocated to the building
- With extra space within the building, RC Technologies is preparing for a new tenant, *Tiny Tigers*, starting August 1st

RC's Official Move-In Date

Though there is not an exact date set, RC Technologies will have it completed in 2021. Some classrooms, the library and the administration office will be tranformed into staff offices, a board room and front office with lobby. We look forward to announcing the completion date and inviting you to see it!

COVID & Peever Fiber Update

As many people and businesses are slowly starting to get back to some level of normalcy while continuing to take COVID precautions, RC Technologies is doing the same.

We are slowly resuming installations and customer service reps are starting to schedule customers for fiber to the home conversions in the Peever service area.

In the Peever exchange west of Highway 81, splicing is still taking place. RC will be contacting you once it is completed.

If you have any questions, please don't hesitate to call the office at 637-5211. Thank you.

WELCOME New Tenants!

Tiny Tigers Daycare Center & Preschool

RC would like to welcome...
Tiny Tigers Daycare Center
& Preschool, new tenants of
the building will open its doors
in August.

Co-director, Wendy Iverson has been a para-professional for



Wendy Iverson and Jenna Carl, co-directors of *Tiny Tigers*

the Birth to 5 Program in Sisseton and previously owned a daycare in Ipswich for 13 years and is a mother of five.

Jenna Carl has an Associate's Degree in Early Childhood Development and taught 3-5 year olds for five years. She grew up in New Effington going to elementary school, the same building *Tiny Tigers* will be operating out of. Carl is also a mother of three.

Tiny Tigers Daycare Center and Preschool will provide a safe, fun and educational environment for infants six weeks to children five years of age and for after school care. Hours of operation will be 7 a.m. to 5:45 p.m. with drop-in childcare. For availability, contact Wendy or Jenna. Tiny Tigers' Open House is scheduled for August 8th and will open their doors August 10th!



NEW DIRECTORY LISTINGS

SUMMIT

McCauley, Derrick 398-6387 Smokin' Bones 398-6200

The Universal Connectivity Fee found on your phone bill has increased from 19.6 to 26.5 percent for the third quarter of 2020.

Ways To \$ave Money

1. Disconnect Your Landline

With changes in regulations, a home phone is no longer required with internet. With more people using cells phones for everything, some are disconnecting their home phone as a way to save money.

2. Shifting from Landline to Digital Voice

If you are not comfortable with disconnecting your phone shift your voice service from a Landline to Digital Voice to save money. *Digital Voice is a voice over the internet* (VoIP) service with similar calling features as a landline phone at a fraction of the price. Plus, it includes unlimited long distance within the lower 48 states. Some restrictions may apply.

3. Stream TV

Streaming TV can also save you money. To stream, what you will need is a good internet connection and a streaming device or Smart TV. Streaming devices, like... an Amazon Fire Stick, Roku or Chromecast can be purchased for under \$50 and found at many retailers.

For inquiries on how to get started, call RC Technologies at 637-5211, we will be happy to assist you in answering any questions you may have. Due to equipment and service area limitaions, some restrictions may apply.

RC Technologies offices
will be closed on Friday, July 3rd

If you would need service assistance,
call 637-5211 for the
24-Hour Help Desk
they will be happy to assist you.



Have Internet only & want access to FREE local news and weather (with ads) through streaming?

Choose Sioux Falls as your geolocation

Classic or ANTIQUE,

RC's 2021 Directory Cover Photo Contest Theme!

(Photo image must be that of an object.)

Grab those cameras and smart phones to snap some pics to enter them into RC's 2021 Directory Cover Photo Contest for a chance at a \$50 credit on your bill & cards of your photo!

Here are the contest rules:

- Portrait size (tall) pictures only. This will enable the entire cover to be a photograph.
- Guidelines for judging, in order of importance, are: reproducible quality, general appearance, and subject matter
- Lowest resolution accepted is 300 dpi
- 2021 Directory Theme: "Vintage, Classic or Antique"
- Limit of five (5) entries per person
- Mail photos to:

RC Technologies c/o Directory Cover Photo Contest PO Box 197

New Effington, SD 57255

- Or, email digital images to marketing@rctechteam.com with "Directory Cover" in the subject line
- Deadline for all entries is November 27, 2020



Watch TV Everywhere

Some RC Technologies TV customers have been using **Watch TV Everywhere** for quite sometime. For those who haven't tried it, let us introduce you to this great free service!

WatchTVEverywhere or WTVE.net is a free service which allows TV customers to watch programs on other devices besides just their televisions. With Watch TV Everywhere, you can watch TV on a smart phone, tablet, laptop or personal computer.

And, it is something the whole family can use! Register up to four users per account. This can especially be helpful to parents who have a student heading to college as a way to save on expenses.

So is every program on Watch TV Everywhere? The decision of what programming offered is made by the networks. As the TV networks expand so does what is available. Networks don't have rights to all TV shows. Watch TV Everywhere programs are available to you as long as

Use Watch TV Everywhere for:

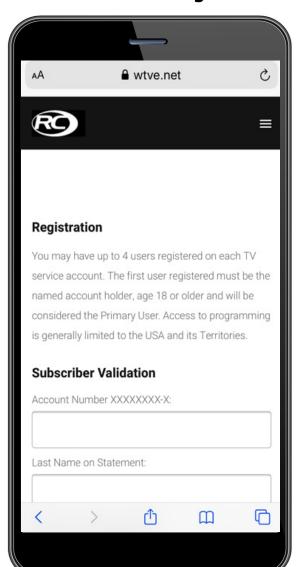
- Rv Camping
- Tent Camping
- Fishing
- Lake Cabin
- In the Backyard
- To entertain kids in car on long trip
- For college students saving on expenses
- During a lunch break at work
- Anywhere you have access to Wi-Fi





the channel you subscribe to is within your current TV package. To participate, you must be a RCTv customer subscribed to the basic TV package. Turn to the back of this page on How To Register and to get Access To Programming.

watch TV everywhere



How To Register

- Go to tnics.com. Choose Product and Services and under Digital TV, choose Watch TV Everywhere or go to https://www.wtve.net
- 2. Click on the drop-down menu labeled "Select Your TV Provider" and choose RC Technologies
- 3. Click "Register"
- 4. Enter your RC account number (including zeros) and the last name exactly as it appears on your RC Technologies bill. Enter in the verification code, your first & last name, create a password (must be at least eight characters long including an upper/lowercase and enter your email address which will be your username. (Remember your password you'll need it to log in. RC does not store passwords.)
- 5. Click Register
- After completing the steps above, check the email ad dress you provided. You will receive a link to complete your registration. You will need to click on that link to activate or complete your account.

How To Access Programming From A Device

- 1. On your device, go to https://www.wtve.net
- 2. Enter your email and password and click log in
- 3. Once logged in, click on the logo of the channel you would like to watch
- 4. You can also access content by going directly to the channel website and/or by downloading the app for the channel you would like to view if available. You will still need your email and password you created.

Note: Check your data plan before using watchTVeverywhere on smartphone or wireless



