



Remote Working

Online Learning

Social Distancing



Monthly Newsletter for patrons of RC Technologies Vol. 20 No. 4 April 2020

## Broadband plays a Vital Role during COVID-19

### Every Single Day You Use Service from RC Technologies

During this difficult time, with the Coronavirus outbreak, you are using the internet more, and in ways you never have before. You're using it to work from home. Your children are using to connect to school, teachers, and educational sites to continue their learning from home with the closures of schools. With the CDC recommendation for us to practice "social distancing", RC services are being used to connect with friends and loved ones near and far. Whether it's picking up the phone to chat, or connecting our devices to Wi-Fi for a "face to face" video call— you and many others in our communities are depending on RC employees and our network to maintain connectivity.

Since our inception in 1956 RC's dedication has not changed bringing vital phone and broadband service. Rest assured, RC Technologies is here and will continue to serve your needs.

### Our Response to COVID-19

With recommendations from the CDC and for the safety of our customers, communities and employees, our New Effington, Wilmot and Milbank Communications offices are practicing "social distancing" at this time.

Currently, RC Technologies is operating and overseeing a well-maintained network with our office doors locked and we have implemented the following procedures below until further notice:

- We will troubleshoot over the phone first.
- If we need to send a technician, customer service representative will do a confidential "symptom screen" with the customer over the phone prior to scheduling and a technician deploying to customer premises.
- Service calls will be limited on a "case by case" basis for the safety of everyone.
- If a technician is deployed, they may wear PPE and we ask customers stand back 6 feet to adhere to the CDC recommendation.
- **RC Technologies is always available by phone at (607) 637-5211 and online.**

Find RC's [entire statement](#) regarding COVID-19

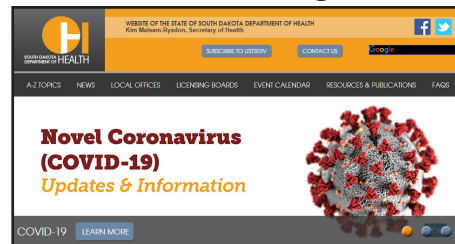
**[www.tnics.com](http://www.tnics.com)**

on Home Page and under *Recent News*

Important Websites:

**[www.cdc.gov](http://www.cdc.gov)**

**[COVID.sd.gov](http://COVID.sd.gov)**



### What is Social Distancing?

Social distancing is deliberately increasing the physical space between people to avoid spreading illness. Staying at least six feet away from other people lessens your chances of catching COVID-19.

### Examples of social distancing to avoid larger crowds or crowded spaces include:

- Working from home, instead of the office Closing schools, or switch to online class
- Visiting loved ones by electronics devices, instead of in person
- Cancelling, or postponing conference and large meetings

### What is Self-Quarantine?

People who have been exposed to the new Coronavirus and who are at risk for coming down with COVID-19 might practice self-quarantine. Health experts recommend that self-quarantine lasts 14 days. Two weeks provides enough time for them to know whether or not they will become ill and be contagious to other people. You might be asked to practice self-quarantine if you have recently returned from traveling to a part of the country or the world where COVID-19 is spreading rapidly, or if you knowingly been exposed to an infected person.

### Self-quarantine involves:

- Using standard hygiene and washing hand frequently
- Not sharing thing like towels or utensils
- Staying home
- Not having visitors
- Staying at least 6 feet from other people in your household

Once your quarantine period has ended, if you do not have symptoms, follow your doctor's instructions on how to return to your normal routine.

**<https://www.hopkinsmedicine.org/health/conditions-and-diseases/coronavirus/coronavirus-social-distancing-and-self-quarantine>**

## STAY CONNECTED in a SOCIALLY DISTANT World

It has been said, "Doing the right thing is sometimes the hardest thing to do". Social Distancing can be just that. Social Distancing is the right thing to do to help prevent the spread of Coronavirus (COVID-19) and for the safety everyone

Friends, families, neighborhoods and communities can stay connected in "heart". A few, small gestures made throughout a week can make everyone feel less isolated and brighten our days!

### NEW DIRECTORY LISTING

#### NEW EFFINGTON

Barse, Kimberly 637-5290

The Universal Connectivity Fee found on your telephone bill every month has decreased from 21.2 to 19.6 percent for the second quarter of 2020.

### Ways to Connect with People "Virtually" vs. In-Person:

- Call to check-in with a neighbor, family member or friend
- Use email, text, and social media to keep others update to share your day or fun moments at home
- Send a card or letter in the mail
- Talk "face to face" using Skype, FaceTime or Messenger's Video Call

locast

Have only Internet and want access free local news and weather through streaming?

**Locast.org**

Choose Sioux Falls your geolocation

## RC's 2020 Youth Coloring Contest Winners

Thanks to all the kids (& parents) that submitting coloring pages!

### Ages 3-5



#### 1st Place

Eleanor B. Age: 5  
Lidgerwood, ND

#### 2nd Place

Maddox A. Age: 4  
Wilmot, SD

#### 3rd Place

Anabelle Age: 3  
Wilmot

### Ages 6-9



#### 1st Place

Ashleigh C. Age: 8  
New Effington, SD

#### 2nd Place

Ariana P. Age: 7  
Milbank, SD

#### 3rd Place

Teagan A. Age: 6  
Wilmot, SD

### Ages 10-12



#### 1st Place

Adria B. Age: 12  
New Effington, SD

#### 2nd Place

Landen A. Age: 12  
Milbank, SD

#### 3rd Place

Kylie C. Age: 10  
New Effington, SD





Your Source for All Thing RCTv

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## Escape to Programming to Lift You Up

With the Coronavirus outbreak, and CDC recommendation for *social distancing*, more people are working from home, kids are schooling from home and folks who are home everyday, are being advised to stay put unless it's for essentials. With nowhere to go, it's kind of weirding us all out.

Staying home is always something we *wished* we could do, but then when you "have to" or are "recommended to" and for a long period of time, it can be isolating and uncomfortable.

A change of mindset can do us all some good! Just like "Stay-cation", RCTV customers can take an "Escape-cation" (the words "escape" + "vacation" combined; a portmanteau). With all this time, plan mini "Escape-cations" to watch your favorite programs and movies to escape from what is going on and ease your mind! Here's where to start...

### Catch Up on your Favorite TV

Nothing can be more satisfying than watching programming from **Hallmark (83)**, **Hallmark Movies and Mysteries (84)**, **Travel Channel (119)**, **Discovery Life (97)** **Discovery Family(96)**, **Science (98)** and **Destination America (100)**.

Sharpen up cooking, decorating or DIY skills by watching programming from **Cooking Channel (89)**, **DIY (91)** and others.

### Enjoy an ON DEMAND Movie

Press the "On Demand" button on your RCTV remote and you will find some FREE movies, plus an entire library of movies to rent. Look for instructions and new movies released on the back page. Pick movie, pop some popcorn, sit back and enjoy!

### Take a Break from the News

We are all wanting to stay informed about COVID-19. Taking a break from the news to watch something uplifting and light-hearted is good for the soul!

Take An  
"Escape-cation"

#### TV Sitcom

30 minutes

#### TV Series

60 minutes

#### ON DEMAND Movie

90 -120 minutes

#### Movie Half Marathon

13.1 hours

#### (True) Movie Marathon

Not recommended.  
You need your rest!

You may notice some additional channels showing up on your Guide not typically in your package. Networks are offering FREE Previews happening now and **each for a limited time** while more people are at home social distancing.

Enjoy!

(AND, you may even want to set those DVRs!)



# WE'VE GOT THE MOVIES, YOU WANT TO SEE!

**ON DEMAND**



**1917 (R)**  
**\$4.99 for 2 Day Rental**  
**\$6.00 for HD**

Two British soldiers must cross enemy territory and deliver a timely message to stop a deadly attack. Starring George MacKay and Dean-Charles Chapman. (CC) (2019)



**Richard Jewell (R)**  
**\$4.99 for 2 Day Rental**  
**\$6.00 for HD**

The man who thwarted the 1996 Atlanta bombing is wrongly accused as the main suspect. Starring Sam Rockwell and Kathy Bates. (CC) (2019)



**Bombshell (R)**  
**\$4.99 for 2 Day Rental**  
**\$5.99 HD**

The explosive story of the women who brought down the infamous man who created Fox News. Starring Charlize Theron and Nicole Kidman. (CC) (2019)

## Kids Movies



**The Adventure of A.R.I.: My Robot Friend**  
**\$4.99 for 2 Day Rental,**  
**\$6.00 HD**

A boy repairs a broken robot, but the robot's creators will stop at nothing to get him back! Starring Jude Manley and Sophia Alongi. (CC) (2020)



**SPIES IN DISGUISE**  
**\$4.99 for 2 Day Rental**  
**\$6.00 for HD**

A smooth super spy must form an unlikely duo with a nerd scientist when the world is peril. Starring Will Smith and Tom Holland. (CC) 2020

With a push of **ON DEMAND** on your remote

enjoy **FREE** Movies or choose  
**Hollywood Blockbusters**  
from your home!

**Purchase Pin Default: 0000**

If you are unable to rent a movie,  
call 637-5211 for assistance or to add  
a monthly allowance to your account.



**FROZEN II**  
**\$4.99 for 2 Day Rental**  
**\$6.00 for HD**

Elsa journeys into the unknown to uncover truths about the past. Starring Kristen Bell and Idina Menzel. (CC) 2020