


# RC COMMUNICATOR

Vol. 16 No. 10 Monthly Newsletter for patrons of RC Technologies November 2017

## The ease of... Bill Pay

Have you ever been away from home and thought "Shoot, I need to pay that bill!" Now you can on-line, plus do much more!

There are a few things you will need to get started. The invoice number and amount due of your most recent statement.

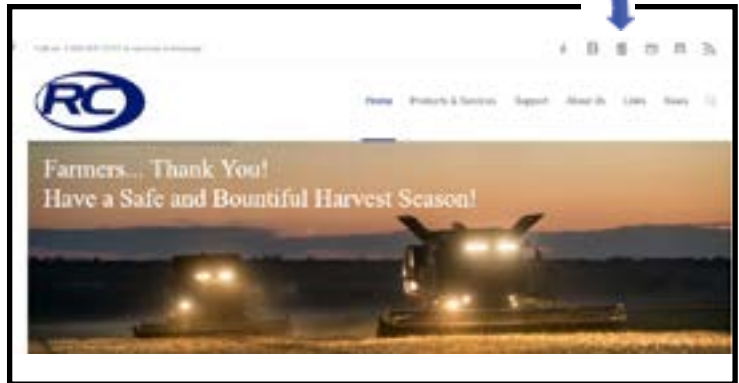
1. Go to **www.tnics.com**.
2. Look for the **Bill Pay icon**  in the upper right hand corner of RC's web page and click.
3. Underneath the Sign in, click on **Don't have an account? Register here**.
4. Enter the **Invoice Number** and **Amount Due** on your most recent invoice.
5. Enter your email, create a username & password
6. Once registration has been completed, a confirmation email will be sent to you

Then you'll be set up... to pay your bill, look at Long Distance usage, use the Directory and other things.



Paul Gravidahl at his retirement party.  
Congratulations Paul!  
Thank You for your 22 years of service!

[www.tnics.com](http://www.tnics.com)



## Advantages of Bill Pay

- 24/7 Access. Giving you fast and efficient way to view your account any time of the day or night and pay online.
- Privacy and Security. Unlike regular mail, which can be lost or stolen, Bill Pay is secure.
- Ease of Tracking Past Activity. It can be tedious tracking old, paper statements. This system allows 12 months of previous statements to be viewed online.
- Access the Directory. Look up a number whether it is residential, business or government.
- Access RC Trouble Ticket. Electronically send communication on an issue with your service.
- Environmental Friendly. Online bill pay allows reduced paper usage, which is friendly to the environment and helps to conserve our nation's forests.

**RC Technologies**

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# Last Chance for Nature Photos

Directory Contest deadline November 30

Each year we get such a variety of great photos, we have decided to go with a theme each year. Get your cameras out and start snapping photos. It's time for another directory photo contest, and we are excited about this one! The Telephone Directory Cover Contest is open to anyone who receives phone service from RC Technologies or whose parent or guardian receives such service.

## The 2018 Directory is all about Nature!

The photo must be an original taken by a RC patron in 2016 or 2017. Submission of the photo releases all right of ownership and authorizes RC to publish the photo on the directory cover, or use as RC desires, allowing proper acknowledgement to the photographer. The winner will also receive a \$50 credit on their February 2018 RC bill.

Contest rules are as follows:

- Portrait size (tall) pictures only. This will enable the entire cover to be a photograph.
- Guidelines for judging in order of importance are:
  - reproducible quality, general appearance, and subject matter.
  - Lowest resolution accepted is 300 dpi
  - Deadline for all entries is December
  - The 2018 directory theme is **Nature**.
  - Limit of five (5) entries per person



**RC offices will be closed  
November 23 and November 24.**

**Should you require assistance,  
simply call the office and you'll be redi-  
rected to our 24 hour help desk.  
Enjoy your Thanksgiving holiday.**



TELEPHONE ADDITIONS	
<u>PEEVER EXCHANGE</u>	
Nielsen, Brian	932-3606

## Is Your Directory Listing Correct?

RC is in the process of getting ready to publish the February 2018 Telephone Directory.



Through November 15, 2017, RC is offering an opportunity to change your directory listing at no charge (usually a \$5 fee).

Please take a moment to check your current listing in the 2017 directory. If you would like any changes made. Please call any changes into 637-5211.

Stay Tune to Channel 2 for Details

FREE Preview of

**STARZ**

Coming Soon!





# TELEVISION TIMES

Vol. 2 No. 10

Your Source For All Things RCTv

November 2017

## TV Ransom Campaign

*RC is taking part in the campaign*

Coinciding with what will be the 25th anniversary of the 1992 Cable Act, which launched the transmission consent for local broadcast channels, the American Cable Association (ACA) has put an interesting spin on painful process - ransom. Their TV Ransom campaign aims to highlight the impact of rising retransmission consent fees.

### Why RC is Participating

These small operators, like RC, lack any significant scale, due to relatively small subscriber counts, and therefore lack leverage in negotiations. Local broadcast channels, which are often owned by media conglomerates (Comcast owns 28 local NBC affiliates for example), sway unfair market power and thus aren't fair negotiators, the ACA claims.



“Retransmission consent should be a straight-forward business negotiation, but, unfortunately, these corporate broadcasters abuse their market power to extract outrageous fees from cable customers,” said Matthew M. Polka, President and CEO of the American Cable Association in a press release announcing the TV Ransom campaign.

### TV Ransom Campaign Objectives

ACA's TV Ransom campaign has three key objectives. 1) illustrate how corporate broadcasters use their market power to take advantage of retransmission consent negotiations to extract escalating fees from cable customers; 2) expose corporate broadcasters' weak business models, which lead to their aggressive negotiation tactics designed to make money off the backs of consumers; 3) demonstrate how consolidation of broadcast and media companies is taking local TV station ownership corporate, so that local news is no longer local, and “free TV” is no longer free.

### Black Outs

We simply want broadcasters to charge fair rates, and we want them to allow you to purchase only the channels you want. If we don't agree to their demands, however, broadcasters will initiate a blackout - not us. They will require RC to remove their channels from your lineup, preventing you from viewing their programming. This is designed to get you angry, which broadcasters hope will pressure us into accepting their demands.

### We're On Your Side

RC Technologies wants to reach a reasonable agreement with KELO-CBS, KSFY-ABC, KTTW-KVRR-FOX and KDLT-NBC prior to the end of the year. We will update you as this process continues, and we will work diligently on your behalf to keep costs down. For more information, visit [www.tvonmyside.com](http://www.tvonmyside.com).

# Follow Your Favorite College Teams



Midco Sports Network fans will now find programming on RCTv channel 32, also in HD on channel 332. The schedule includes live and tape-delayed broadcasts of college and high school games, including UND, SDSU and USD game matchups, as well as The Summit League and NSIC tournaments.

Stay Tune to Channel 2 for Details

FREE Preview of

# STARZ

Coming Soon!



Watch TV Everywhere (WTVE) is available to all RCTv customers! WTVE is a FREE service that allows you to view your favorite programs on devices other than a television - such as a tablet, laptop or your smart phone.



**To register, go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com).** From the drop down, select RC Technologies as your provider. Click on register and complete the information requested, including your RC account number (found on your bill) and an email address. After registering, you will be emailed an activation link. Simply click on the link to complete the registration process. Sit back and enjoy your new way to watch TV! Must subscribe to the basic package. Please contact 637-5211 with any questions.