

RC COMMUNICATOR

Vol. 16 No. 6 Monthly Newsletter for patrons of RC Technologies June 2017

Yes, You Can Afford Telephone Service

RC Technologies provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Party Residence Service	\$18.00/month
Single Party Business Service	\$26.00/month

Local residence and business service includes: -Voice grade access to the public telephone network -Minutes of use for local service provided at no additional charge -Access to 911 emergency services -Toll limitation for qualifying low-income consumers -Broadband Services -Bundled Services

Lifeline Telephone Assistance Programs are available for qualifying residential subscribers. These programs provide a monthly service discount on telephone, broadband or bundled services. Toll blocking at no charge and reduced deposits are also available with the Lifeline Program. To qualify for Lifeline, subscribers must either have a household income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Medicaid
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veteran's Pension or Survivors Pension

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

RC Technologies' Voice, Broadband and Bundled service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. The basic services described above are offered to all consumers in RC's service area. If you have any questions regarding telecommunications services, please call RC's office at 637-5211.

RC Technologies
PO Box 197
New Effington, SD 57255
(P) 605.637.5211
(F) 605.637.5302

Programs for the Deaf or Hard of Hearing

Special Equipment and Services Available

The Telecommunications Equipment Distribution Program (TEDP) is for people who are deaf, hard-of-hearing, deaf-blind, or speech-impaired with difficulty communicating over the telephone. To be eligible for the equipment from this program, you must be a South Dakota resident, have difficulty communicating on the telephone due to hearing/speech impairments, and have existing phone service in your home.

Special equipment is available at no cost through the TEDP. They stock telephones that offer speakerphone with volume adjustments, volume amplifier, large visual display, oversized and lighted dial buttons, visual ringer alert or adjustable loud ringer, tone adjustment, sound frequency clarifying adjustment and hearing aid compatible units.

To apply, simply go to www.relaysd.com/tedp or call the office located in Sioux Falls at 1.866.246.5759.

If you require assistance using the telephone system due to a hearing or speech impairment, or need to communicate with someone who has such an impairment, contact the Communication Service for the Deaf. They are equipped with Telecommunication Devices for the Deaf (TDD) and provide this service. For more information on Voice Carryover and Hearing Carryover services call 1.800.642.6410. To contact and use the USA Relay for call processing, call 1.800.877.1113.



Video On Demand Coming Soon!

RC will soon offer instant access to rent thousands of movies, from the latest blockbusters to classics and favorites. RC's Video On Demand service allows you to choose from a listing of popular movies and events within the library. Once chosen, these purchased movies or programs will be added to your rental library and will be available for viewing for the allocated amount of time. To get VOD set up on your account, please call 637-5211.

Call Before You Dig—It's the Law!

Dial 811 at least 48 hours before you dig

What is South Dakota One-Call?

South Dakota One-Call is a statewide system established in 1995. SD One-Call is used to inform all South Dakota underground facility operators of intended excavation. South Dakota One-Call notifies those facility operators and encourages excavators to be aware that other underground facilities, especially privately owned underground facilities, may be present.

A federally-mandated national "Call Before You Dig" number, 811 was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. 811 will not replace your local one call number. When you dial 811 from anywhere in the country, your call will be routed to your local One-Call Center.

Why should I call 811 before every dig?

Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call. Even a small project like planting a tree requires the excavator to call 48 hours prior to digging. The excavator is the party who will be doing the digging, not the property owner. The only exception would be when the homeowner is gardening at a depth less than 12 inches or when a farmer is tilling a field at a depth less than 18 inches.

Whether you are a homeowner or a professional excavator, one call to 811 gets your underground utility lines marked for FREE. Knowing the location of your utility lines before you dig will help protect you and your family.



**Know what's below.
Call before you dig.**



TELEVISION TIMES

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Your Source For All Things RCTv

June 2017



Video On Demand is coming to RCTv!

RC is pleased to announce the addition of Video On Demand (VOD) coming soon! VOD will give you the opportunity to rent Hollywood blockbusters from the comfort of your couch with just the push of a button on your remote control. RC will also have FREE content available, such as school events, tractor runs and much more. Be sure to watch for the special mailer notifying you once the service is available.



They're the shows that have everyone buzzing, the movies you wish you'd caught at the theater or can't wait to see again. You won't find them on just any channel—they're only on HBO®, STARZ®, SHOWTIME®, and CINEMAX®. With RC you can build your own movie package, and have date night EVERY night! *Adult programming available upon request.

**Any 2
Movie Channels
of your choice
\$29.95**

**Any 3
Movie Channels
of your choice
\$39.95**

**Any 4
Movie Channels
of your choice
\$49.95**



When you refer a friend who is not currently a RCTV customer, you'll receive a \$50 credit on your RC bill!

*Friend must activate new service in order to qualify.
RCTv not available in all areas.

Not sure what to watch?

Check out the What's Hot App! All the information you need right at your fingertips. The most popular programs being watched in your viewing area at that time as well as the most popular recorded programs and most popular series recordings! Simply press the yellow button on your remote control, scroll down to What's Hot and press OK to display the app.



2017 Summer Premieres

Following this year's lengthy list of cancellations, the major networks have a bunch of new series on the calendar for the summer months. Planning your summer vacation and don't want to miss your favorite series, be sure to add RC's DVR service! As always, the schedule is a work in progress. Networks often change their minds about when shows are going to premiere, but this is the list as of print time.

Thursday, June 1

8:00 p.m. Nashville - CMT

Tuesday, June 13

8:00 p.m. Face Off: Season 12 - SyFy

Tuesday, June 20

9:00 p.m. Queen Sugar - OWN

Thursday, June 22

9:00 p.m. The Night Shift - NBC

Wednesday, June 28

9:00 p.m. Younger - TV Land

Thursday, June 29

8:00 p.m. Big Brother - CBS

Thursday, July 6

9:00 p.m. Life of Kylie - E!

Sunday, July 9

8:00 p.m. Candy Crush - CBS

Tuesday, July 11

7:00 p.m. The Fosters - Freeform

Sunday, July 16

8:00 p.m. Game of Thrones - HBO

Monday, July 24th

9:00 p.m. Midnight, Texas - NBC

Channel of the Month

The boys of summer are back on RCTv channel 33 and 333 (HD). MLB Network is an American television sports channel dedicated to baseball. It is primarily owned by Major League Baseball.

MLB Network airs several live games a week. These games are blacked out in the participating markets of the two teams (unless listed otherwise). Blacked out markets receive an alternate game or pre-taped programming. MLB Network Showcase: MLB

Network's weekly presentation of self-produced non-exclusive games on Tuesday, Thursday or Friday nights. Bob Costas, Matt Vasgersian, and occasionally Jim Kaat do play-by-play. Normally, Jim Kaat or John Smoltz provide color commentary with Al Leiter, Joe Magrane, Dan Plesac, Sean Casey, Harold Reynolds or Bill Ripken also providing occasional color commentary. Tom Verducci or Sam Ryan handle on-field reporting.

Other night games: MLB Network airs games on Tuesday, Friday and Saturday nights, simulcast from one team's local TV broadcaster. On Tuesday nights, MLB Network features doubleheader coverage, with an early East Coast game followed by a later West Coast one. MLB Network also airs a series of weekday afternoon games throughout the regular season. As with night games, these matinee games feature simulcasts of one team's local telecast.

