

# RC COMMUNICATOR

Vol. 16 No. 7 Monthly Newsletter for patrons of RC Technologies July 2017

## Be Aware of Scamming Calls

Scam artists are always coming up with new ways to take advantage of unsuspecting victims, and this time they are using the phone to break into your computer. Their new tactic is to call claiming to be an expert associated with a well-known company, such as Microsoft. They will convince you that your computer has a virus, and that they can help fix the “problem.” Once they’ve gained your trust, they will use a variety of tactics to either gain access to your computer or get your credit card information. No matter which approach they use, their main goal is to make money off you somehow.

If you receive one of these calls from someone claiming to be a tech support expert, hang up and call the company on a phone number you know is legitimate. If the caller is pressuring you or creating a sense of urgency, they are probably a scam artist.

Here are some other tips to keep in mind:

- Don't let someone take control of your computer if they call your home.
- Don't always believe caller ID in these situations. Scam artists can spoof caller ID numbers and may appear to be calling from a legitimate company, when they are not.
- Be careful when looking up phone numbers for technical support online, as scammers sometimes place ads online to convince you to call them.
- Never give your credit card information to someone that has called you claiming to be tech support.
- Never give your password to someone over the phone. It is most likely a scam if they ask for a password.

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls but it will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship.

Consumers can register their residential telephone numbers, including wireless mobile numbers, on the National Do-Not-Call Registry by telephone or by Internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at anytime if you wish.

To register or remove a number from the Do-Not-Call Registry call 888-382-1222, for TTY call 866-290-4236 or register on the Internet at [www.donotcall.gov](http://www.donotcall.gov).

Additional information can be obtained at [www.donotcall.gov](http://www.donotcall.gov). To file a complaint with the FTC go to [ftc.gov/complaint](http://ftc.gov/complaint). For more information on this type of scam and others, visit [www.consumer.ftc.gov/topics/computer-security](http://www.consumer.ftc.gov/topics/computer-security).

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Join RC for a Coffee Chat in New Effington!  
 Come to Mikey's and let us know how we can better serve your communication needs.  
 No sales pitches, just coffee, coffee cake and conversation.  
 July 7, 2017 at 9:00 am



*RC's business offices will be closed Tuesday, July 4 in observance of Independence Day.*

TELEPHONE ADDITIONS	
<u>VEBLEN EXCHANGE</u>	
Karst, Marlene I	738-2167
<u>PEEVER EXCHANGE</u>	
German, Taylor	932-3546
<u>WILMOT EXCHANGE</u>	
Slater, Julie	938-4470

**The Universal Connectivity Fee found on your telephone bill every month has decreased from 17.4% to 17.1% for the third quarter of 2017.**



## Video On Demand Is Here!

RC is now offering instant access to rent thousands of movies, from the latest blockbusters to classics and favorites. RC's Video On Demand service allows you to choose from a listing of popular movies and events within the library. Once chosen, these purchased movies or programs will be added to your rental library and will be available for viewing for the allocated amount of time. To get VOD set up on your RCTv account, please call 637-5211.

## Nature Photos wanted!

*Directory Contest deadline November 30*

Don't forget to grab your camera as you head outdoors this summer! Trees, Birds, Flowers, and sunsets await you! Each year we get such a variety of great photos, we have decided to go with a theme each year. It's time for another directory photo contest, and we are excited about this one! The Telephone Directory Cover Contest is open to anyone who receives phone service from RC Technologies or whose parent or guardian receives such service.

## The 2018 directory theme is Nature!

The photo must be an original taken by a RC patron in 2016 or 2017. Submission of the photo releases all right of ownership and authorizes RC to publish the photo on the directory cover, or use as RC desires, allowing proper acknowledgement to the photographer. The winner will also receive a \$50 credit on their February 2018 RC bill.



# TELEVISION TIMES

Vol. 2 No. 7

Your Source For All Things RCTv

July 2017

## Video On Demand is now available!

RC is pleased to announce the availability of Video On Demand (VOD) to RCTv subscribers! VOD gives you the opportunity to rent Hollywood blockbusters from the comfort of your couch with just the push of a button on your remote control. In the coming months, RC will also have FREE content available, such as school events, tractor runs and much more.

In order to take advantage of VOD, customers must have the backlit remote pictured, and set their PIN number for rentals. Contact RC today, and a customer care consultant will be happy to assist you with those steps!



## You could win \$5,000 to update your home!

As a RCTv subscriber, you can enter the 2017 HGTV Good Bones Sweepstakes for a chance to win one of four (4) \$5,000 cash prizes.

Go to [hgtv.com/goodbonessweeps](http://hgtv.com/goodbonessweeps) to enter. Sweepstakes starts at 9:00 am ET on July 10, 2017 and ends August 22, 2017.

In Good Bones, mother and daughter duo Karen E Laine and Mina Starsiak are unstoppable when transforming property into stunning urban remodels in their hometown of Indianapolis. Watch Good Bones Tuesdays 10|9c on HGTV.



NO PURCHASE NECESSARY. Open to legal residents of the 50 United States and D.C., age 21 or older, and who are subscribers to a participating NCTC cable operator as of July 9, 2017 and have been prompted by their operator to enter. Void where prohibited. Odds of winning depend on number of entries received. Sweepstakes starts at 9:00 a.m. ET on July 10, 2017 and ends at 5:00 p.m. ET on August 22, 2017. For full official rules and to enter, visit [www.hgtv.com/goodbonessweeps](http://www.hgtv.com/goodbonessweeps). Sponsored by Scripps Networks, LLC dba Home & Garden Television, 9721 Sherrill Boulevard, Knoxville, Tennessee 37932.

## HBO & Cinemax Free Movie Preview July 21-24

Tune to channels 500-504 for HBO  
and channels 520-523 for Cinemax





When you refer a friend who is not currently a RCTV customer, you'll receive a \$50 credit on your RC bill!

\*Friend must activate new service in order to qualify.  
RCTV not available in all areas.

## July Scheduling Highlights

### Tuesday, July 4

7:00 p.m. Macy's 4th of July Fireworks  
Spectacular - NBC

### Wednesday, July 5

9:00 p.m. Snowfall - FX

### Thursday, July 6

9:00 p.m. Life of Kylie - E!

### Sunday, July 9

8:00 p.m. Candy Crush - CBS  
8:00 p.m. The Defiant Ones - HBO

### Monday, July 10

7:00 p.m. Penn & Teller: Fool Us - CW  
8:00 p.m. Will - TNT

### Tuesday, July 11

7:00 p.m. 2017 MLB AllStar Game - Fox

### Wednesday, July 12

7:00 p.m. The 2017 ESPYS - ABC

### Sunday, July 16

8:00 p.m. Game of Thrones - HBO

### Tuesday, July 18

9:00 p.m. Shooter - USA

### Monday, July 24

9:00 p.m. Midnight Texas - NBC  
9:00 p.m. Somewhere Between - ABC

### Monday, July 31

7:00 p.m. The Bachelorette: The Men Tell All - ABC

## Watch TV Everywhere

Watch TV Everywhere (WTVE) is available to all RCTV customers! WTVE is a FREE service that allows you to view your favorite programs on devices other than a television - such as a tablet, laptop or your smart phone.

Each individual TV network makes the decision about content made available on WTVE. RC is currently working with many programmers, and will add new networks as they become available. Keep in mind that network availability is based on your package subscription. For example, you must have the expanded package in order to watch American Heroes' WTVE programs.

To register, go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com). From the drop down, select RC Technologies as your provider. Click on register and complete the information requested, including your RC account number (found on your bill) and an email address. After registering, you will be emailed an activation link. Simply click on the link to complete the registration process. Sit back and enjoy your new way to watch TV! Must subscribe to the basic package. Please contact 637-5211 with any questions.

