



COMMUNICATOR

Vol. 16 No. 3 Monthly Newsletter for patrons of RC Technologies March 2017

Yes, You Can Afford Telephone Service

Lifeline and Link-Up programs available for low income citizens

RC Technologies is authorized to provide federal telephone assistance programs. Three such programs provided by both companies are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone service for low income citizens.

LIFELINE: The Lifeline program provides a monthly credit of \$9.25 on the basic service portion of the participant's telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking long distance calls on their telephone line at no charge.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

LIFELINE

- Federal Public Housing Assistance (FPHA) or Section 8
- Veterans Pension
- Medicaid
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
formerly Food Stamps

TRIBAL LIFELINE & LINK-UP

- Bureau of Indian Affairs General Assistance (BIA)
- Federal Public Housing Assistance (FPHA) or Section 8
- Head Start (income eligible)
- Food Distribution on Reservations
- Medicaid
- Veterans Pension or Survivors Pension Benefits
- Supplemental Security Income (SSI)
- Tribal Temporary Assistance for Needy Families TTANF
- Supplemental Nutrition Assistance Program (SNAP)
formerly Food Stamps



Join RC for a Coffee Chat in Wilmot!
Come to The Cafe and let us know how we can better serve your communication needs. No sales pitches, just coffee, rolls and conversation.
March 8, 2017 at 9:00 am

RC Technologies
PO Box 197
New Effington, SD 57255
(P) 605.637.5211
(F) 605.637.5302

CPNI Requirements

Important reminder for all customers

RC Technologies respects your privacy and observes the privacy rules established by the FCC. One of these rules requires notifying you of the potential use of your CPNI. Customer Proprietary Network Information (CPNI) relates to services you already buy, including service type, how we provide these services, call detail and billing data.

Unless you notify us that you do not consent to its use, RC Technologies may use your CPNI to notify you of additional products and services available for which you are not currently being billed. We will never sell your account information or provide details of your calls to other parties unless required by law enforcement.

Whether you consent to the above use of your CPNI or not, your CPNI will always be treated confidentially. No action is necessary to receive additional product and service information because you already have services with RC Technologies. If you do not consent to RC Technologies using your CPNI, you may not be able to learn about new technologies, offerings or possible savings plans. Denial of consent will not affect services we are currently providing you.

Customers that would like to have additional contacts listed on their account should contact RC and fill out the CPNI form. Please take a moment to check your account and consider having your spouse, parent or friend added to your account in case something were to happen. Your directory listing does not need to reflect this change, and by doing so, someone will have access to all important account information when needed.

As a reminder, please be sure to remember your account password and also bring photo identification with you each time you visit our offices.



Sunday, March 12, 2017

Stop - Think - Connect

Protect yourself with these tips:

- **Keep security software current:** Having the latest security software, web browser and operating system is the best defense against viruses, malware and other online threats.
- **When in doubt, throw it out:** Links in email, tweets, posts and online advertising are often how cybercriminals try to steal your personal information. Even if you know the source, if something looks suspicious, delete it.
- **Protect all devices that connect to the internet:** Along with computers, smartphones, gaming systems, and other web enabled devices also need protection from viruses and malware.
- **Plug & scan:** USBs and other external devices can be infected by viruses and malware. Use your security software to scan them.

staysafeonline.org

TELEPHONE ADDITIONS

NEW EFFINGTON EXCHANGE

Decoteau, Tom	637-5348
Steffens, April	637-5286

SUMMIT EXCHANGE

Dinnel, Samantha	398-6182
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WILMOT EXCHANGE

Dockter, Justin	938-4417
German, Christina	938-4617
Gibson, Jordon and Michelle	938-4857
Hooth, Austin	938-4323
Quinn, Cheyanne	938-4828
Seehafer, Brady	938-4396

NORTH NEW EFFINGTON EXCHANGE

Demarrias, Starlyte	634-5545
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**ALWAYS
CALL
BEFORE YOU
DIG**





TELEVISION TIMES

Vol. 2 No. 3

Your Source For All Things RCTv

March 2017

NBC closes Cloo, Esquire to follow

Oxygen retooled as a true crime channel

NBC has closed the book on Cloo, its crime- and mystery-focused channel, while simultaneously announcing that Oxygen will retool to focus on true crime programming for women.

Cloo was shut down due to a lack of coverage, an NBC spokesperson told Multichannel News. The demise of Cloo comes shortly after NBCUniversal announced that it would cease operation of the Esquire Network linear channel on July 1, 2017 and relaunch the channel as a digital brand with a reduced staff.

While Esquire is preparing for its new life as a digital platform, Cloo's absence will apparently be filled by the new Oxygen. The shift for Oxygen comes after the channel Oxygen recently expanded its "Crime Time" weekend block to four days a week (Friday – Monday). Now the channel is planning new series including Three Days to Live, premiering March 5, as well as Cold Justice and The Jury Speaks, both arriving in the third quarter.

Report Video Issues Promptly

If you are having issues with your RCTv or any of your RC services, please be sure to notify us immediately. Customer care consultants and technicians are here to help when issues arise, and want to make your experience a positive one. We don't necessarily know you are having an issue unless you report it to us. We would rather have everyone call in to let us know, instead of thinking someone else already reported the issue.

RC adds Velocity to HD Lineup

Velocity, the Discovery Networks channel dedicated to the automotive world showcases such programs as Wheeler Dealers, Graveyard Carz, Barrett-Jackson Live, Americarna, and Chasing Classic Cars. Velocity can be found on channel 407 in RC's basic HD programming package. RC's HD programming package is available for only \$9.95 monthly.



New Channels added to WTVE

Watch TV Everywhere is available to all RCTv video customers. WTVE is a FREE service that allows you to view your favorite TV programming on devices other than a TV, such as tablets, laptops or cell phones with an internet signal. Each network makes their own decision about what to make available on WTVE. Keep in mind that network availability is dependent on your television subscription. For example, you must be a NFL network subscriber in order to watch the NFL network programming on WTVE. Recently added networks to the platform are GSN and Destination America. To register, go to www.watchtveverywhere.com. From the drop down, select RC Technologies as your provider. Click on register and complete the information requested, including your RC Technologies account number (found on your monthly bill) and email address. After registering, check the email address you provided for a WTVE activation link. Click on the link to complete the registration process. Please call 637-5211 with any questions or concerns.

*Do you have questions about your television service?
Call RC to speak with one of our customer care consultants today.*

605-637-5211



Refer your Friends and receive **\$50 Credit on Your Bill**

Let your friends and family know about the new and improved RCTv.

When each of your friends activates a new RC service and mentions your name, RC will credit your account for \$50. There is no limit to the amount of friends you can refer.

Each referral and new install during the month of February will be entered into a drawing for a RCTv prize pack, which is full of goodies from various networks.

Congratulations to Jim Miller who won the February prize pack!

March Special Events

RC is pleased to announce the carriage of the High School State Tournaments during the month of March.

At the time of printing the SDHSAA had not updated the schedule of games or channels they will be carried on.

Be sure to check the special events channels, RC's website and South Dakota Public Broadcasting channels as the events near.

March Television Premiers

NBC's hit series "Little Big Shots" returns for Season 2 on Sunday, March 5 (7:00 pm) with more talented and unique kids from all over the United States and the world. Steve Harvey hosts the feel-good, family-friendly series.

Chicago Justice premieres Sunday, March 5 at 8:00 pm. A team of prosecutors and investigators face high-stakes cases in Chicago.

Shades of Blue premieres Sunday, March 5 at 9:00 pm. Jennifer Lopez returns as New York detective Harlee Santos, a single mother who runs with a group of dirty cops, taking her cut of the bribes and protection money to give her bright and promising daughter the best life possible and a leg up for a better future. However, all good things must come to an end.



The power struggle continues in a new season of the hit SHOW-TIME® Original Series BILLIONS. After being deftly outplayed, brilliant hedge fund king Bobby 'Axe' Axelrod is upping his game and using his considerable resources to exact revenge on ruthless U.S. Attorney Chuck Rhoades. Axe's aggressive move sends Chuck reeling as he finds himself under investigation, forced to scramble to hang on to his office and his family. But the embattled prosecutor still has some tricks up his sleeve and it's not long before Axe learns that money can't buy everything — or everyone. Don't miss the new season of BILLIONS, starring Paul Giamatti and Damian Lewis. Sunday nights at 9:00 pm, only on Showtime.



Tired of flipping through channels and not finding anything you want to watch? Watch TV on your time!

The whole home DVR from RC allows you to record your favorite shows for playback when it fits into your schedule, on any television in your home! DVR service is available for only \$7.95 per month. To upgrade your service, call RC today and visit with one of our customer care consultants.