

RC COMMUNICATOR

Vol. 16 No. 4 Monthly Newsletter for patrons of RC Technologies April 2017

Attention Snowbirds!

If you took advantage of RC's vacation rates while enjoying warmer climates during the winter, please contact the RC office for address confirmation.

Dial 611 from your home phone, or (605) 637-5211 to speak with a RC customer care consultant. While confirming your address, don't forget to ask about the benefits of bundling your services and any new services that are available in your area.



The Universal Connectivity Fee found on your telephone bill every month has increased from 16.7% to 17.4% for the second quarter of 2017.

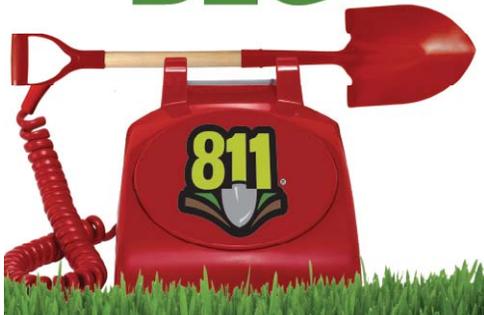


Coffee CHAT

Join RC for a Coffee Chat in Summit!

Come to Red's Bar & Grill and let us know how we can better serve your communication needs. No sales pitches, just coffee, rolls and conversation.
April 12, 2017 at 9:00 am

**ALWAYS
CALL
BEFORE YOU
DIG**



TELEPHONE ADDITIONS

NEW EFFINGTON EXCHANGE

Barse, Janessa	637-5287
Scates, Kevin	637-5275
Drum, Kayla	637-5219

VEBLEN EXCHANGE

Parizo, Winona	738-2439
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WILMOT EXCHANGE

Argo Jr., Bill & Arlene	938-4275
Goble, Elizabeth A.	938-4518
Midboe, Daniel or Cynthia	938-4598

PEEVER EXCHANGE

Amos, Susan	932-3561
Decoteau, Leslie	932-3596

NORTH NEW EFFINGTON EXCHANGE

Fineday, Duane S	634-5537
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RC Technologies

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New Effington, SD 57255

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(F) 605.637.5302

When Thunder Roars, Go Indoors!

Helpful tips for safety

Each year in the United States more than 400 people are struck by lightning according to statistics. On average, between 55 and 60 people are killed; while hundreds of others suffer permanent neurological disabilities. Most of these tragedies can be avoided with a few simple precautions. When thunderstorms threaten, get to a safe place. Lightning safety is an inconvenience that can save your life.

In addition to protecting yourself by staying indoors during storms, it is also imperative to protect your equipment from lightning strikes. Computers, monitors, routers, printers, televisions, cordless telephones, set top boxes, and any other electronic items made with delicate components are potentially in danger. Lightning can enter your home through three paths: electrical wiring from power lines that feed your house, data wiring used for telephone, DSL, and cable services, or directly through the atmosphere.

While there are no guarantees, there are steps you can take to minimize the chance of your equipment being damaged during a storm. All equipment should have adequate, high-quality surge suppression and/or battery backup power to protect from damage caused by a potential lightning surge. However, the best guarantee for protecting your equipment is to simply unplug it before severe storms arrive. If you will be away from home during the thunderstorm season, unplug your equipment before you leave.

Relay South Dakota

Call 7-1-1 to get started

The goal of Relay South Dakota is to help people who are deaf, are hard of hearing, are deaf-blind or have a speech disability to be a part of the conversation in an easy-to-use, affordable manner.

What does Relay SD offer?

Through its Telecommunication Equipment Distribution (TED) program, Relay South Dakota offers special equipment to South Dakotans with hearing or speech disabilities, including:

- TTY: Type and read messages through relay services.
- iPhone/iPad: Access wireless communication through your preferred mode of communication, such as email, phone, text or relay.
- Amplified phones: They are specially designed for people with hearing loss to be used to hear conversations more clearly, even without hearing aids.
- Captioned phones: Connect to a free captioning service that allows you to hear and see what your conversation partner is saying.

How does Relay SD help?

Relay South Dakota connects you with the free services you need to stay connected to your friends and family – here's how:

- Get a call started by dialing 7-1-1.
- A communication assistant facilitates your call, relaying the conversation between people who can hear and those who are deaf, are hard-of-hearing or have a speech disability.
- A repeat user can set up calling preferences, such as frequently dialed numbers, emergency numbers and phone service carriers, on his or her Customer Profile.
- Make calls to anywhere in the world, 24/7 and any day of the year.
- Your calls aren't restricted by frequency, length or type of call.
- All services are additionally available to people who speak Spanish.





TELEVISION TIMES

Vol. 2 No. 4

Your Source For All Things RCTv

April 2017

Channel of the Month

Home and Garden Television (HGTV) broadcasts a variety of how-to shows with a focus on home improvement, gardening, crafts, and remodeling.



HGTV airs popular programming such as House Hunters, Property Brothers, Flip or Flop, and Fixer Upper, just to name a few. By logging on to their website, hgtv.com you can subscribe to their newsletter, enter sweepstakes, see their full program guide, get decorating tips and watch full episodes of your favorite programs. RC is proud to offer HGTV in the basic package on channel 90.

Cloud DVR now available

RC is now offering cDVR service to all RCTv customers for only \$3.00 per month. Previously there were many customers unable to have a DVR due to bandwidth constraints, however with cDVR, that's no longer an issue. If you'd like to add this option to your current package, simply give us a call at 637-5211.



Cloud DVR: Saving your recordings in our CLOUD rather than on your local DVR Set Top Box.

More Storage Space - Flexible Recording - Reliability - Availability

Don't worry about losing your recordings and consider our Cloud DVR service!

ARE YOU IN THE CLOUD?

Pause Live TV

RCTv customers now have the ability to pause live programs with their remote control. If you are watching the evening news, but need to leave the room for a bit, simply press the pause button on your backlit remote control shown to the right. When you are ready to resume watching, simply press play and your program will pick up where you left off. If you currently have a big button remote, and would like to use this feature, call the office to change your remote at no charge.



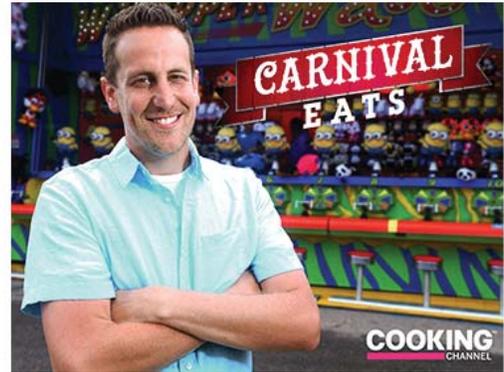
Does everyone in your household enjoy controlling the remote, including your dog?

Get your replacement remote for only \$9.95.

Don't miss Love at first Bark on Hallmark, April 1st at 8:00 pm on RC channel 83

Interesting Shows

Carnival Eats celebrates today's modern gastronomic freak show and takes you on an international, food-frenzied roller coaster of culinary delights, to the new epicenter of carnival life -- food! Foods of every imaginable shape, size, color and taste are being created specifically for the connoisseurs who ply midways and fairgrounds, and Carnival Eats is there for every delicious bite. Thursday nights at 8:00 pm on the Cooking Channel, RCTv 89.



Andrew Zimmern dusts off his passport to crisscross the globe in search of the world's most exotic foods! This adventurous eater infiltrates markets and restaurants, taking viewers behind the scenes to savor the local cuisine, even if that means gulping down ant eggs in Mexico City or slurping on snails in Portugal. Andrew is game for anything and knows the most interesting food is found closest to the source. So whether he's harvesting gooseneck barnacles in Lisbon or wading through bogs to find medieval ingredients in Ireland, Andrew will always dish up the unimaginable. Bizarre Foods airs Tuesdays at 8:00 pm on the Travel Channel, RCTv 119.

Refer your Friends and receive

\$50 Credit on Your Bill



Let your friends and family know about the new and improved RCTv.

When each of your friends activates a new RC service and mentions your name, RC will credit your account for \$50. There is no limit to the amount of friends you can refer.

Each referral and new install during the month of February will be entered into a drawing for a RCTv prize pack, which is full of goodies from various networks.

Congratulations to Carrie Perko who won the March prize pack!



Tired of flipping through channels and not finding anything you want to watch? Watch TV on your time!

The whole home DVR from RC allows you to record your favorite shows for playback when it fits into your schedule, on any television in your home! DVR service is available for only \$3.00 per month. To upgrade your service, call RC today and visit with one of our customer care consultants.